



Indian Institute of Management Raipur  
GEC Campus, Sejbahar, Old Dhamtari Road, Raipur (C.G.) 492 015

Tender No: IIMR/2018-19/05

Dated: 20/09/2018

**IIM Raipur**

**NOTICE INVITING TENDER FOR 100 MBPS (1:1) FULL DUPLEX LEASED LINE INTERNET CONNECTION AT IIM RAIPUR NEW CAMPUS FOR ONE YEAR  
(through E-PROCUREMENT)**

Indian Institute of Management Raipur (IIM Raipur) invites online bids (e-tender) under two bids systems from Internet Service Provider (ISP) for the following services:

S.No	Particulars	Details
1.	Service	<b>Supply, Installation, commissioning, maintenance of full duplex 100Mbps (1:1) Internet lease Line connection</b>
2.	Service Required at	3 <sup>rd</sup> Floor, Server Room, Acadmic Block, IIM Raipur, Cheriya Pota, Atal Nagar, Chhattisgarh
3.	Estimated Cost	Rs <b>10 Lakhs</b>
4.	Cost of Tender Document (Non-Refundable)	Rs 590/-* incl. of GST (Rupee Five Hundred Ninety Only) [Demand Draft/Banker's Cheque from Nationalized/scheduled bank in favor of <u>IIM Raipur, payable at Raipur</u> ]
5.	Earnest Money Deposit	Rs.50,000/- * [Demand Draft/Banker's Cheque from Nationalized/scheduled bank in favor of <u>IIM Raipur, payable at Raipur</u> ]
6.	Document Publishing and Download Start Date	20.09.2018
7.	Clarification Period	Up to 07 (seven) days before the last date of submission of the tender
8.	Last date of Bid submission	11.10.2018 up to 3:00 PM
9.	Tender Opening Date	12.10.2018 at 3:00 PM

**Note: \*EMD & Cost of Tender Document in the form of DD/BC in favour of IIM Raipur, payable at Raipur (in original) or attested copy of valid Micro and Small Enterprise registration/NSIC should be submitted for exemption in the Office of the Tender Inviting Authority on or before the last date and time of bid submission failing which the tender shall be summarily rejected.**

The Tender Document is available at IIM Raipur website [www.iimraipur.ac.in](http://www.iimraipur.ac.in) and from Central Public Procurement (CPP) Portal [www.eprocure.gov.in/eprocure/app](http://www.eprocure.gov.in/eprocure/app). Please note that bid is to be submitted online only on the CPPP Portal upto the last date and time of submission of tender. Sale of physical tender document is not applicable.

## 1. ABOUT IIM RAIPUR

Indian Institute of Management (IIM) Raipur has been set up by the Government of India, Ministry of Human Resource Development in 2010 at Raipur, the capital of Chhattisgarh.

Presently IIM Raipur operates from the Government Engineering College Campus, Raipur. The Government of Chhattisgarh has allotted over 200 acres of land for the proposed IIM Raipur campus in Atal Nagar. IIM Raipur has 1 Gbps connectivity under NKN through BSNL OFC and requires another connectivity of 100 Mbps from other ISP.

## 2. TECHNICAL SPECIFICATION (Schedule of Requirement):

Supply, Installation, Commissioning & Maintenance of Full Duplex 100 MBPS (1:1) Internet Leased Line Connection at IIM Raipur, Cheriya Pota, Atal Nagar for one year. The technical specifications are as follows:

S.no	Technical Specification
a)	The fully functional internet connectivity must be made available within 20 days (maximum) from the date of issue of work order
b)	The ISP will have to provide all the required Terminal Equipment and any other required accessories for the service
c)	Throughput: 100% non-blocking [symmetric] uncompressed.
d)	Acceptable Packet Loss/Drop: < 1% (Till ISP Internet Gateway and with no dependencies on CPE router)
e)	Last mile connectivity should be on OFC. Leased line output interface should be on Ethernet, which will be terminated on IIM Raipur's firewall (Cyberoam)/switch (as the case may be).
f)	The ISP should quote total charges that includes equipment rental charges, installation charges, Registration charges, Local loop charges, port charges, service charges, internet charges, other charges (if any)
g)	The ISP should provide a pool of 8 static public IP address for these services
h)	The ISP should provide a service support of 24 X 7 basis
i)	The ISP should monitor and maintain the leased line connectivity round the clock, which includes local circuit maintenance also.
j)	The ISP should ensure that the average round trip time for data packets will not exceed 30ms (milliseconds) between the ISP routers and IIM Raipur firewall or Edge Network, as measured over any continuous 15-minute period.
k)	ISP should have state of the art Network Operation Center, which operates on a 24*7 basis. ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose. The ISP should ensure that their Support team is contactable 24/7 by IIM Raipur. ISP should provide single point of contact for service requirements such as ordering, implementation, operations and billing related matters.
l)	ISP should provide the link to monitor the leased line link utilization and should also provide Performance Reports: Real Time, Hourly, Daily, Weekly and Monthly basis.
m)	In case of downtime, it shall not be more than 2 hours, failing which penalty will be imposed. (Penalty in Rs. Charges of one-hour X downtime time in hours X 4)
n)	The contract shall be for one year starting from the date of installation of leased line, which may be further extended, subject to the services being found satisfactory by IIM Raipur
o)	ISP should have state of the art Network Operation Center, which operates on a 24*7 basis. ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose. The ISP should ensure that their Support team is contactable 24/7 by IIM Raipur. ISP should provide single point of contact for service requirements such as ordering, implementation, operations and billing related matters.
p)	Naya Raipur Development Authority clearance for laying of OFC Cable/RF required

### 3. EARNEST MONEY DEPOSIT DETAILS

- a) EMD of Rs. 50,000/- in the form of Demand Draft/Banker's Cheque from Nationalized/scheduled bank in favour of IIM Raipur, payable at Raipur should be **submitted**. The EMD should be valid for at least 90 days. The EMD will be non – bearing interest.
- b) National Small Industries Corporation (NSIC) for all these items only, are exempted from EMD. However, they have to enclose valid self-attested registration certificate(s) with their tender to this effect.
- c) EMD of all unsuccessful bidders will be returned after finalization of the tender. EMD of the successful bidder will be returned only after receipt of Security Deposit towards Performance Guarantee as per Sl. No. 15 (a). You are required to provide the bank details for return of the EMD (Annexure -I).
- d) In case of successful tenderer, the EMD may be adjusted towards the Performance Security deposit on request.
- e) The amount of EMD is liable to be forfeited, if the tenderer withdraws from the offer after submission of the tender or after the acceptance of the offer and fails to remit the Performance Security Deposit.
- f) No interest will be paid on the EMD/Performance Security deposited/remitted.
- g) The details pertaining to EMD are to be filled as per Annexure-I.

### 4. ELIGIBILITY CRITERIA & TECHNICAL CRITERIA

#### 4.1 Eligibility Criteria

- a) The Bidder should attach Firm Incorporation Certificate, PAN details and GST details.
- b) The Bidder should give Self declaration certificate for acceptance of all terms & conditions of tender documents. A duly completed certificate to this effect is to be submitted as per the Annexure-II.
- c) The firm should be neither blacklisted by any Government Dept., nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India. A duly completed certificate to this effect is to be submitted as per Annexure-III
- d) The company should attach list of Purchase Order / Work Order where the similar type of work executed during the last 5 years as detailed below
  - (I) Three similar works of 40% of the estimated cost OR
  - (II) Two similar works of 50% of the estimated cost OR
  - (III) One similar work 80% of the estimated costThe details of the same along with supporting document are to be submitted as per the Annexure-IV.
- e) Annual Turnover should be at least 50 Lakhs during each of the previous three financial years (2014-15 to 2016-17). Copies of duly signed profit & loss accounts are to be submitted as per the Annexure-V.
- f) The bidder must be a Company registered under Indian Company Act, 1956 or Government/ Government PSU
- g) The bidder should be registered in India with valid and operative ISP license.
- h) Copy of Work/Purchase Orders of 01 or more installed and operational internet Leased Line of 100 MBPS (1:1) or more bandwidth. Including Performance certificate from existing users of 100 MBPS (1:1) or more Internet Leased Line with minimum service

period of 1 year. The bidder should attach copies of the purchase order / contracts and completion certificate / satisfactory report, which should indicate the deliverables and scope of work for the ISP.

- i) The bidder must submit copy of the document viz. DD towards Cost of Tender Document (DD/Banker cheque to be submit as per Offline Submission clause) or attested copy of valid Micro and Small Enterprise registration certificate.
- j) The bidder must submit copy of the DD/ BG towards EMD amount (DD/Banker cheque to be submit as per Offline Submission clause) or attested copy of valid Micro and Small Enterprise registration certificate.

#### 4.2 Technical Criteria

Bidders should comply the specification of the tendered item in all respect, no deviations are acceptable. The detailed format is attached at Annexure-VI. The bidder is to complete the same in all respect and submit accordingly.

### 5. FINANCIAL BID DETAILS

Financial bid i.e. BOQ given with tender is to be uploaded after filling all relevant information. The priced BOQ should be uploaded strictly as per the format available with the tender failing which the offer is liable for rejection (renaming or changing format of BOQ sheet (file) will not be accepted by system). Kindly quote your offer with "INTERNET LEASE LINE FOR IIM Raipur" (inclusive of all taxes and charges).

Vendor should quote prices in BOQ only, offers indicating rates anywhere else shall be liable for rejection.

### 6. IMPORTANT DATES

S. No.	Particulars	Date
1	Date of Online Publication	20-09-2018
2	Document Download Start Date	20-09-2018
3	Document Download End Date	11-10-2018
	Clarification Period Date & Time	Up to 07 (seven) days before the last date of submission of the tender
4	Last date of Bid submission	11-10-2018
5	Closing date time for Submission of original EMD and Tender Cost	11-10-2018, 3:00 PM
6	Opening of Technical Bids	12-10-2018, 3:00 PM

### 7. AVAILABILITY OF TENDER

The Tender Document can be downloaded from:

IIM Raipur website: [www.iimraipur.ac.in](http://www.iimraipur.ac.in)

Central Public Procurement (CPP) Portal <https://eprocure.gov.in/cppp/>

and bid is to be submitted online only through the CPP Portal on or before the last date and time of submission of tender.

## 8. BID VALIDITY PERIOD

The bid will remain valid for 90 days from the date of opening as prescribed by IIM Raipur. A bid valid for a shorter period shall be rejected, being non-responsive.

## 9. SITE VISIT

- 9.1 The bidders in their own interest at their cost are advised to visit, inspect and examine the existing and new campus of IIM Raipur i.e Site (where lease line is required) and its surroundings and satisfy themselves including prevailing rules, regulations/ directions of the local authorities/ State Government, that may be necessary for preparing the bid and execution of the contract, before submitting their Bids in respect of the Site Conditions including access to the site, availability of land, water, power and other facilities, Source and extent of availability of suitable materials including water etc. and labour, including but not restricted to any other conditions which may influence or affect the work or cost thereof under the contract. No extra charges consequent upon lack of any information/ knowledge and understanding shall be entertained or payable by the IIM Raipur.
- 9.2 The bidders should note that information, if any, with regard to the site and local conditions, as contained in this Bid document has been given merely to assist the bidders and is not warranted complete in all respects. The bidder should ascertain all other information pertaining to and needed for the work including information regarding the risks, contingencies and other circumstances which may influence or affect the work or the cost thereof under this contract.
- 9.3 All the temporary services/arrangements shall be made by Contractor at no extra cost to IIM Raipur.
- 9.4 The bidders are advised to contact the IT Department, IIM Raipur for site visit at the following address:

IT Department,  
Indian Institute of Management Raipur,  
GEC Campus, Raipur  
Phone: 0771-2474702,609, 651

## 10. CLARIFICATION OF BIDDING DOCUMENTS

- 10.1 A prospective Bidder requiring any clarification of the bidding documents may notify the IIM Raipur in writing to ([itdept@iimraipur.ac.in](mailto:itdept@iimraipur.ac.in)) at least 07 (seven) days before the last date of submission of the tender. The IIM Raipur will post its response on the [www.iimraipur.ac.in](http://www.iimraipur.ac.in) for clarification or modification of the tender document, if considered necessary, at its sole discretion.
- 10.2 IIM Raipur shall not be bound to respond to the request from the prospective bidders and this shall not become the reason for claiming extension of the deadline for the submission of the tenders.
- 10.3 Verbal clarification and information given by the Institute or its any employee(s) or his representative(s) shall not in any way be binding on IIM Raipur and/ or bidder.

## 11. BID SUBMISSION (INSTRUCTION TO BIDDER)

### 11.1 Registration:

- (i) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal by using the "Online Bidder Enrollment" option available on the home page. Enrolment on the CPP Portal is generally free of charge.
- (ii) During enrolment /registration, the bidders should provide the correct/true information including valid email-id & mobile no. All the correspondence shall be made directly with the contractors/bidders through email-id provided.
- (iii) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- (iv) For e-tendering possession of valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) is mandatory which can be obtained from SIFY/TCS/nCode/eMudra or any Certifying Authority recognized by CCA India on eToken/ SmartCard.
- (v) Upon enrolment on CPP Portal for e-tendering, the bidders shall register their valid Digital Signature Certificate with their profile.
- (vi) Only one valid DSC should be registered by a bidder. Bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse and should ensure safety of the same.
- (vii) Bidders can then log into the site through the secured login by entering their userID / password and the password of the DSC /eToken

**For any CPPP Portal technical queries please call the Helpdesk. The 24 x 7 Help Desk Number 0120-4200462, 0120-4001002, 0120-4001005 and Email: support-eproc[at]nic[dot]in**

### 11.2 Preparation of Bids

- (i) For preparation of bid, Bidders shall search the tender from published tender list available on site and download the complete tender document and should take into account corrigendum if any published before submitting their bids. After selecting the tender document same shall be moved to the 'My favourite' folder or 'My tenders' folder of bidders account from where bidder can view all the details of the tender document.
- (ii) Bidder shall go through the tender document carefully to understand the documents required to be submitted as part of the bid. Bidder shall note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- (iii) Any clarifications if required then same may be obtained online through the tender site, or through the contact details given in the tender document.
- (iv) Bidders should get ready in advance the bid documents to be submitted as indicated in the tender document/schedule in PDF/xls/rar/zip/dwf formats. If there is more than one document, they can be clubbed together using zip format.
- (v) Bidders can update well in advance, the documents such as experience certificates, annual report, PAN, GST, other details etc., under “My Space” option, which can be submitted as per tender requirements. This will facilitate the bid submission process faster by reducing upload time of bids.

### 11.3 Online Bid Submission Procedure

Cover-I(TECHNICAL BID): The file should be saved in a PDF version can be clubbed together using zip format and should comprise of the following items:

- 1 Duly Completed Scanned PDF of PAN Card.
- 2 Duly Completed Scanned PDF of Registration Certificate Details.
- 3 Duly Completed Scanned PDF of GST Certificate.
- 4 Duly Completed Scanned PDF of Bidder Address Details.
- 5 Duly Completed Scanned PDF copy of Annexure- “Tender Cost” with copy of DD or Banker's Cheque for EMD or attested copy of valid Micro and Small Enterprise registration certificate.
- 6 Duly Completed Scanned PDF copy of Annexure-I with copy of DD or Banker's Cheque for EMD or attested copy of valid Micro and Small Enterprise registration certificate.
- 7 Duly Completed Scanned PDF copy of Annexure-II.
3. Duly Completed Scanned PDF copy of Annexure-III
4. Duly Completed Scanned PDF copy of Annexure-IV with supporting Documents.
5. Duly Completed Scanned PDF copy of Annexure-V with supporting Documents.
6. Duly Completed Scanned PDF copy of Annexure-VI
7. Duly Completed Scanned PDF copy of Company Registration Certificate under Indian Company Act, 1956 or Government/ Government/PSU
8. Duly Completed Scanned PDF copy of ISP license in India.
9. Duly Completed Scanned PDF copy of Work/Purchase Orders of 01 or more installed and operational internet Leased Line of 100 MBPS (1:1) as mentioned in para 4.1(h) .

Cover-2(FINANCIAL BID): The BOQ should be downloaded from the website and should comprise of the following items.

1. Financial Bid in XLS version Filled with all relevant information.

### 11.4 Offline Submission of EMD

The Bidder is also required to submit following in a sealed envelope

- I. Cost of Tender in form of DD/Banker’s Cheque in original or attested copy of valid Micro and Small Enterprise registration certificate.
- II. EMD along with duly completed Annexure-I in original or attested copy of valid Micro and Small Enterprise registration certificate.

The envelop should superscripted "Notice Inviting Tender for 100 MBPS (1:1) Leased Line Internet Connection at IIM Raipur New Campus for one year" at the following address on or before **11.10.2018**.

Chief Administrative Officer,  
IIM Raipur,  
GEC Campus,  
Sejbahar, Raipur,  
Chhattisgarh

#### 12. **BID OPENING**

- i. Technical Bids will be opened on scheduled date as per clause no 6 (IMPORTANT DATES) of this tender.
- ii. Financial Bids of the eligible bidders will be opened on a later date. The date and time for opening of Financial Bids will be announced later.
- iii. Bids should be summarily rejected, if tender is submitted other than through online or original EMD are not submitted within stipulated date / time.

#### 13. **BID EVALUATION**

- i. Initially, the 'TECHNICAL BID' shall be opened consisting of online and offline submissions and the 'Price Bid' of only those bidders whose TECHNICAL BID is acceptable to the IIM Raipur shall be opened online subsequently.
- ii. Based on results of the Technical evaluation, IIM Raipur evaluates the Commercial Bid of those Bidders who qualify in the Technical evaluation. The Commercial Bid with the lowest price will be the highest evaluated bid.
- iii. The date, time and place of opening of financial bids shall be informed to the technically eligible bidders. Bidders or their representative may choose to attend opening of online financial bids

#### 14. **PAYMENT TERMS**

- i. No advance payment will be made in any case.
- ii. Service Provider shall raise invoices on Quarterly basis on completion of one quarter (3 months period). Payment will be made within 30 days on receipt of bills. No advance payment will be made.
- iii. TDS and any other Government levies applicable on bills as per Government instructions/ notifications issued from time to time shall be applicable and deducted from Contractor's bills.

#### 15. **WARRANTY OF QUALITY AND QUANTITY**

- i. The Vendor will be responsible for the comprehensive maintenance during the warranty period of one year after the acceptance of installation & testing of hardware for which IIM Raipur will not make any extra payment.
- ii. The vendor will do preventive maintenance once a quarter for upkeep of the Systems running. The schedule will have to be adhered to strictly by him.
- iii. "The services shall be provided 24 hours & 7 days in a week. Expected uptime service availability should be 99.5% and downtime shall not be more than 2 hours, failing



which penalty will be imposed. (Penalty — Charges of one hours X downtime time in hours X 4)."

- iv. The insurance of the equipment utilized in this service will be borne by the service provider.

#### 16. **LIQUIDATED DAMAGES**

In case of delay in supply, installation and commissioning by the stipulated date, IIM Raipur reserves the right of imposing penalty @ 0.5 % per week on the overall value of the supply order subject to maximum 10 % of the total cost of supply order.

#### 17. **PERFORMANCE SECURITY DETAILS**

- i. The successful tenderer will have to deposit the performance security in the form of /D.D./FDR/Bank Guarantee @ 10% of the total value of order within 10 days from the date of issue of the award letter. No interest will be paid by IIM Raipur on the deposit.
- ii. Performance Security will be refunded to the supplier, after it duly performs and completes the contract/warranty period in all respect.
- iii. Performance Security will be forfeited if the firm fails to perform/abide by any of the terms or conditions of the contract.
- iv. In case, the firm fails to provide the required services within specified delivery period, the same services will be obtained from open market and the difference of cost, if any, will be recovered from Performance Security or from pending bill(s) of the defaulting firm or from both in case the recoverable amount exceeds the amount of Performance Security.

#### 18. **CONTRACT PERIOD**

- i. The contract will be initially for a period of one year. Based on satisfactory performance, the contract may be extended maximum up to another two years on mutually agreed terms and conditions.
- ii. IIM Raipur can terminate the contract with one-month notice in case the services are not found satisfactory. In such a case, IIM Raipur will pay on actual work basis for the duration for which the services were used during the period in question.

#### 19. **DELIVERY SCHEDULE**

The successful bidder should provide the connection within 20 days at IIM Raipur (Address: IIM Raipur, Cheriya Pota, Atal Nagar, Chhattisgarh-492001) from the receipt of the work order.

#### 20. **OTHER TERMS AND CONDITIONS**

##### 20.1 Termination for Insolvency

The IIM Raipur may at any time terminate the Contract by giving a written notice to the awarding firm, without compensation to the firm, if the firm becomes bankrupt or otherwise insolvent as declared by the competent Court, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the department.

The court of Raipur alone will have the jurisdiction to try any matter, dispute or reference between the parties arising out of this purchase. It is specifically agreed that no court outside and other than Raipur Court shall have jurisdiction in the matter

## 20.2 Force Majeure

- a) Should any force majeure circumstances arise, each of the contracting parties be excused for the non-fulfillment or for the delayed fulfillment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs in a written form the other party.
- b) Force Majeure shall mean fire, flood, natural disaster or other acts such as war, turmoil, sabotage, explosions, epidemics, quarantine restriction, strikes, and lockouts i.e. beyond the control of either party.

## 20.3 Arbitration

In the event of any dispute or difference arising under this supply, the Director, IIM Raipur or his nominee is the arbitrator and the decision of the arbitration will be binding on both parties.

## 20.4 Other Conditions

- a) In case the bidders/successful bidder(s) are found in breach of any condition(s) at any stage of the tender, Earnest Money/Performance Security shall be forfeited.
- b) IIM Raipur reserves the right to accept or reject any or all the tenders in part or in full, without assigning any reason thereof.
- c) IIM Raipur reserves the right to relax / amend / withdraw any of the terms and conditions contained in the Tender Document without assigning any reason thereof. Any inquiry after submission of the quotation will not be entertained.
- d) Conditional tenders shall not be considered.
- e) Tenderers are also advised to visit the IIM Raipur campus site, inspect and understand the work before submitting the bid.
- f) IIM Raipur reserves the right to modify/change/delete/add any further terms and conditions prior to issue of purchase order.
- g) IIM Raipur may issue corrigendum to tender documents before due date of Submission of bid on the CPPP portal and IIM Raipur website only. The tenderers are advised to regularly visit the website till the award of contract. The tenderer is required to read the tender documents in conjunction with the corrigendum, if any, issued by IIM Raipur. The tenderer is not supposed to incorporate the amendment in the body of the tender document.

To  
Administrative Office  
IIM Raipur,  
GEC Campus, Sejbahar,  
Raipur -492015

Sub: - Cost of Tender Document.

Ref - Tender No. \_\_\_\_\_ dated: \_\_\_\_\_

(Notice Inviting Tender for 100 MBPS Leased Line Internet Connection at IIM  
Raipur Campus, Atal Nagar for one year)

Dear Sir,

The following DD in favor of IIM Raipur are enclosed herewith towards the Cost of Tender Document.

Detail of DD	Amount	DD No. & Date	Bank Name
EMD	Rs. 590/-		

Thanking you

Yours faithfully,  
(Authorized Signatory with Seal)

(Note: In case of exemption the certificate as per tender document is required.)

To  
Administrative Office  
IIM Raipur,  
GEC Campus, Sejbahar,  
Raipur -492015

Sub: - EMD Details.

Ref - Tender No. \_\_\_\_\_ dated: \_\_\_\_\_

(Notice Inviting Tender for 100 MBPS Leased Line Internet Connection at IIM  
Raipur Campus, Atal Nagar for one year)

Dear Sir,

The following DD in favor of IIM Raipur are enclosed herewith towards EMD

Detail of DD	Amount	DD No. & Date	Bank Name
EMD	Rs. 50,000/-		

Thanking you

Yours faithfully,  
(Authorized Signatory with Seal)

**MANDATE FORM FOR ELECTRONIC FUND TRANSFER/RTGS TRANSFER**

Date:

To  
The Accounts Officer,  
Indian Institute of Management Raipur  
Raipur, Chhattisgarh

Sub: Authorization for release of payment / dues from Indian Institute of Management, Raipur through Electronic Fund Transfer/RTGS Transfer.

1. Name of the Company/ Firm/ Organization:
2. Address of the Company/ Firm/ Organization:  
 City: ..... Pin Code: .....  
 E-Mail ID: ..... Mob No: .....  
 Permanent Account Number: .....

3. Particulars of Bank

Bank Name		Branch Name	
Branch Place	-	Branch City	
PIN Code		Branch Code	
MICR No			

(9 Digit number appearing on the MICR Bank of the Cheque supplied by the Bank, Please attach a Xerox copy of a cheque of your bank for ensuring accuracy of the bank name , branch name and code number)

IFS Code:(11 digit alpha numeric code) | | | | | | | | | | | |

Account Type	<b>Savings</b>	Current	Cash Credit																
Account Number:																			

**DECLARATION**

I hereby declare that the particulars given above are correct and complete. If any transaction delayed and not effected for reasons of incomplete or incorrect information I shall not hold officer, IIM Raipur responsible. I also undertake to advise any change in the particulars of my account to facilitate updating of records for purpose of credit of amount through NEFT/RTGS Transfer.

Place:  
Date:

**Signature & Seal of the Authorized Signatory of the Party** Certified that particulars furnished above are correct as per our records

Stamp:  
Date: \_\_\_\_\_

Signature of the Authorized Person

***N.B: Please fill in the information in CAPITAL LETTERS, computer typed; please TICK wherever it is applicable***

To  
Administrative Office  
IIM Raipur,  
GEC Campus, Sejbahar,  
Raipur -492015

Sub: - Self Declaration Certificate

Ref: - Tender No. \_\_\_\_\_ dated: \_\_\_\_\_

(Notice Inviting Tender for 100 MBPS Leased Line Internet Connection at IIM  
Raipur Campus, Atal Nagar for one year)

Dear Sir,

With reference to the above, I am/ We are offering our competitive bids for Notice Inviting Tender for 100 MBPS Leased Line Internet Connection at IIM Raipur Campus for one year, I / We hereby reconfirm and declare that I / We have carefully read, understood & complying the above referred tender document including instructions, terms & conditions, specifications, schedule of quantities and all the contents stated therein.

I / We also confirm that the rates quoted by me / us are inclusive of all taxes, duties etc., applicable as on date and are FOR IIM Raipur, and free delivery, unloading at IIM Raipur.

Date:

Authorized Signatory

Name:

Place:

Designation:

Contact No.:

CERTIFICATE

(to be provided on letter head of the firm)

I hereby certify that the above firm neither blacklisted by any Central/State Government/Public Undertaking/institute nor is any criminal case registered / pending against the firm or its owner / partners anywhere in India.

I also certify that the above information is true and correct in any every respect and in any case at a later date it is found that any details provided above are incorrect, any contract given to the above firm may be summarily terminated and the firm blacklisted.

Date:

Authorized Signatory Name:

Place:

Designation:

Seal:

Contact No.

Work Order Details:

S. No.	Evaluation Criteria	Name of the Client with Order No. & date	Date of Satisfactory Completion Certificate Issued by the Client	Remark
1	List of Purchase Order I Work Order where the similar type of Work executed by you during the last 5 years			
2	Three similar works of 40% of the estimated value  OR			Supporting Documents are to be attached along with the Annexure-IV
3	Two similar works of 50% of the estimated value  OR			
4	One similar work of 80% of the estimated value			

Date:

Authorized Signatory Name.

Designation:

Contact No.:

Seal:



Annexure -V

Annual Turnover Details:

Evaluation Criteria			Remark
Bidder's Annual Turnover for last three financial years	Financial Year	Turnover in Rs.	Supporting Documents are to be attached along with the Annexure-V
	2016-17		
	2015-16		
	2014-15		

Date:

Authorized Signatory Name:

Designation:

Place:

Contact No.

Seal :

Annexure -VI

TECHNICAL BID

S. No	Supply, Installation, Commissioning & Maintenance of Full Duplex 100 MBPS (1:1) Leased Line Internet Connection at IIM Raipur Campus for one year as per the following technical specification	Compliance by the Vendor (Yes / No.)
a.	The fully functional internet connectivity must be made available within 20 days (maximum) from the date of issue of work order	
b.	The ISP will have to provide all the required Terminal Equipment, UPS and any other required accessories for the service.	
c.	Throughput: 100% non-blocking [symmetric] uncompressed	
d.	Acceptable Packet Loss/Drop: <1% (Till ISP Internet Gateway and with no dependencies on CPE router)	
e.	Last mile connectivity should be on OFC. Leased line output interface should be on Ethernet, which will be terminated on IIM Raipur firewall (Cyberoam) /switch (as the case may be).	
f.	The ISP should quote total charges that includes equipment rental charges, installation charges, Registration charges, Local loop charges, port charges, service charges, internet charges, other charges if any.	
g.	The ISP should provide a pool of 8 static public IP address for these services.	
h.	The ISP should provide a service support of 24 X 7 basis.	
i.	The ISP should monitor and maintain the leased line connectivity round the clock, which includes local circuit maintenance also.	
j.	The ISP should ensure that the average round trip time for data packets will not exceed 30ms (milliseconds) between the ISP routers and Raipur or Edge Network, as measured over any continuous 15-minute period.	
k.	The ISP should monitor and maintain the leased line connectivity round the clock, which includes local circuit maintenance also.	
l.	ISP should have state of the art Network Operation Center, which operates on a 24*7 basis. ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose. The ISP should ensure that their Support team is contactable 24/7 by IIM Raipur. ISP should provide single point of contact for service requirements such as ordering, implementation, operations and billing related matters.	
m.	ISP should provide the link to monitor the leased line link utilization and should also provide Performance Reports: Real Time, Hourly, Daily, Weekly and Monthly basis.	
n.	In case of downtime, it shall not be more than 2 hours, failing which penalty will be imposed. (Penalty in Rs. Charges of one-hour X downtime time in hours X 4)	
o.	The contract shall be for one year starting from the date of installation of leased line, which may be further extended, subject to the services being found satisfactory by IIM Raipur	
p.	Naya Raipur Development Authority clearance for laying of OFC Cable/RF required.	

Authorized Signatory:

Name:

Designation:

Contact No.

Seal

## Price Schedule

Name of Work: NOTICE INVITING TENDER FOR 100 MBPS (1:1) FULL DUPLEX LEASED LINE INTERNET CONNECTION AT IIM RAIPUR CAMPUS, Atal Nagar FOR ONE YEAR

Tender Inviting Authority: Indian Institute of Management Raipur

Name of Work: Supply, Installation, Commissioning & Maintenance of Full Duplex 100 MBPS (1:1) Leased Line Internet Connection at IIM Raipur Campus, Village-Cheriya-Pota, Naya Raipur for one year

Contract No: 07712474 609,651,705

Name of the Bidder/  
Bidding Firm /

**PRICE SCHEDULE**

[This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only  
2. Please enter GST Amount in Rs. in Coloumn no. 8 on the basis of Coloumn no. 7 ]

NUMBER #	TEXT #	TEXT #	NUMBER	TEXT #	NUMBER #	NUMBER	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	Item Code / Make	Quantity	Units	BASIC RATE In Figures To be entered by the Bidder in Rs. P	GST Rate in Rs. P	TOTAL AMOUNT Without Taxes in Rs. P	TOTAL AMOUNT With Taxes in Rs. P	TOTAL AMOUNT In Words
1	2	3	4	5	7	8	15	16	17
1	<b>Redundent Internet Lease Line Connectivity</b>								
1.01	Supply, Installation, Commissioning & Maintenance of Full	lease1	1,000	Nos			0.00	0.00	INR Zero Only
<b>Total in Figures</b>							0.00	0.00	INR Zero Only
<b>Quoted Rate in Words</b>							<b>INR Zero Only</b>		