



Indian Institute of Management Raipur, India

TENDER DOCUMENT

For

**Supply of Server and SAN with Enterprise Domain, Active Directory Authentication
Solution for IIM Raipur**

TENDER NO. IIMRaipur/IT/Server-SAN/ 2015-16/13

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SECTION I

INTRODUCTION AND INVITATION FOR BIDS

Indian Institute of Management Raipur (IIM Raipur) has been set up by the Government of India, Ministry of Human Resource Development in 2010 at Raipur, the capital of Chhattisgarh. Chhattisgarh is one of the fastest growing states of India with its rich mineral, forest, natural and local resources.

1. Indian Institute of Management Raipur (hereinafter referred to as IIM Raipur) is seeking the bids under two bid system from the qualified System Integrators/Firm/Company/Agency (hereinafter referred to as Tenderer) for implementing Enterprise Domain, Active Directory Authentication Solution for all users of IIM Raipur. A comprehensive solution comprises of supply of Servers, backup storage and installation and configuration of Single sign on solution using enterprise products specified in this document.
2. The bidding document may be obtained from the IT Department, IIM Raipur during office hours, from 10:00 am to 4:00 pm, on all working days from the **DATE OF ISSUE** and before the **LAST DATE OF SUBMISSION** in person. The **DATE OF ISSUE** and **LAST DATE OF SUBMISSION** are mentioned under **KEY DATES** at clause no 8 of Section I. This Tender document can also be downloaded from website www.iimraipur.ac.in.
3. Tenderers are advised to study the Tender Document carefully. Submission of Tender shall be deemed to have been done after careful study and examination of the Tender Document with full understanding of its implications. **Any change/amendment/corrigendum in Tender will not be published in newspaper. IIM Raipur will upload the change/amendment/corrigendum related to this tender on its website www.iimraipur.ac.in only. Tenderer are therefore also advised to regularly check the website www.iimraipur.ac.in.**
4. Sealed offers prepared in accordance with the procedure described in Clause 1 of Section II should be submitted at following address but not later the **LAST DATE OF SUBMISSION** as shown under **KEY DATES**

The Chief Administrative Officer,
IIM Raipur,
GEC Campus Sejbahar, Raipur - 492015

5. Period for completion of work :

It has been targeted that the work mentioned under Scope of Work clause with all the deliverables should be completed within the **PERIOD OF COMPLETION OF WORK** (under **Key Dates** as mentioned in Clause 8) on notification of award.

6. The bids are invited under the two bid tender enquiry system
 - a) Technical Bid in one cover.
 - b) Price Bid in one cover.
7. The Tenderer should quote the prices in Indian Rupees only.

8. KEY DATES

S.No	Bid	Date
1	DATE OF ISSUE OF TENDER	February 4, 2016
2	LAST DATE OF SUBMISSION	March 7, 2016 up to 3.00 P.M.
3	OPENING OF TECHNICAL BIDS	March 8,2016 at 4.00 P.M
4	OPENING OF FINANCIAL BIDS	Will be informed after evaluation of Technical Bid
5	PERIOD OF COMPLETION OF WORK	8 Weeks
6.	BID VALIDITY	90 days from the date of opening of the Technical Bids
8	PRE BID MEETING	February 18, 2016

9. ADDRESSES

- A. Addressee and Address at which Bids are to be submitted and Mailing Address:

The Chief Administrative Officer,
IIM Raipur,
GEC Campus Sejbahar, Raipur - 492015

- B. Place of opening of Technical Bids:

Board Room,
IIM Raipur
GEC Campus, Sejbahar,
Raipur- 492015.

SECTION II

INSTRUCTIONS TO TENDERERS

1. Procedure for Submission of Bids

1.1 It is proposed to have a Three Cover System for this tender.

- a) Technical Bid in one cover.
- b) Price Bid in one cover.
- c) Pre-qualification in one cover.

1.2 Technical Bid of the Tender should be covered in a separate sealed cover super scribing the wordings "**Technical Bid for Server and SAN with Enterprise Domain, Active Directory Authentication Solution**". Please Note that **Prices should not be indicated in the Technical Bid**.

1.3 Price Bid of the Tender should be covered in a separate sealed cover super scribing the wordings "**Price Bid for Server and SAN Enterprise Domain, Active Directory Authentication Solution**".

1.4 Pre-qualification sealed cover super scribing the wordings "**Pre-qualifications for Server and SAN Enterprise Domain, Active Directory Authentication Solution**" should contain a letter describing the Pre-qualifying Technical Competence such as experience in providing similar services for determining pre-qualification conditions and Bid Security. Bid security should be in accordance to **BID VALIDITY** as mentioned under **KEY DATES (clause 8 of Section I)**.

1.4 All three covers the Technical Bid cover, Price Bid Cover and Pre- Qualification cover, prepared as above, are to be kept in a single sealed cover super scribed with Tender Number, Due Date, Item and the wordings "**Bid for Server and SAN with the Enterprise Domain, Active Directory Authentication Solution - DO NOT OPEN BEFORE (mention last date), 2016**"

1.6 The cover thus prepared should also indicate clearly the name and address of the tenderer, to enable the Bid to be returned unopened in case it is declared "**Late Bid**".

1.7 Each copy of the Bids should be a complete document and should be bound as a volume. Different copies must be bound separately.

2. Cost of Tender

2.1 The Tenderer shall bear all costs associated with the preparation and submission of its bid, including cost of presentation for the purposes of clarification of the bid, if so desired by the IIM Raipur and the IIM Raipur, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

3. Contents of the Tender Documents

3.1 The broad specifications of the Scope of Work, Tender procedures and contract terms are prescribed in this Tender Document comprising of:

- (a) Section-I - Invitation for Bids
- (b) Section II - Instructions to Tenderers;
- (c) Section III - General Conditions of Contract;
- (d) Section IV - Technical Specification
- (e) Section V – Bid Schedules
- (f) Appendices and Checklist

3.2 The Tenderer is expected to examine all instructions, forms, terms and requirements in the Tender Document. Failure to furnish all information required by the Tender Document or submission of a bid not substantially responsive to the Tender Document in every respect will be at the Tenderer's risk and may result in the rejection of the bid.

4. Clarification of Tender Document

4.1 Clarification

A prospective Tenderer requiring any clarification on the Tender Document may notify the IIM Raipur in writing at the IIM Raipur mailing address indicated in Clause 9(c) of Section I. IIM Raipur will respond in writing, to any request for clarification of the Tender Document, received **not later than the date of Pre bid meeting**. IIM Raipur's response (including an explanation of the query but without identifying the source of inquiry) will be posted on website www.iimraipur.ac.in.

4.2 Pre Bid meeting

A Pre-Bid Conference will be arranged on the date and venue specified under the Key Date clause of this Tender Document, for the bidder who may like to attend the meeting having queries related to this Tender. Bidder's queries will be consolidated and reply will be prepared. The reply will be posted on website www.iimraipur.ac.in. **This Pre-Bid meeting will be arranged only when there is specific request from the bidders one week prior to the scheduled Pre Bid Meeting.**

5. Amendment of Tender Document

5.1 At any time prior to the last date for receipt of bids, IIM Raipur, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Tenderer, modify the Tender Document by an amendment.

5.2 The amendment will be notified on www.iimraipur.ac.in and will be binding on all perspective Tenderers/bidders.

5.3. In order to afford prospective Tenderers reasonable time in which to take the amendment into account in preparing their bids, IIM Raipur may, at its discretion, may extend the last date for the receipt of Bids.

6. Language of Bids

6.1 The Bids prepared by the Tenderer and documents relating to the bids exchanged by the Tenderer and IIM Raipur, shall be written in the English language, provided that any printed literature furnished by the Tenderer may be written in another language so long as the same is accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

7. Documents Comprising the Bids

7.1 The bids prepared by the Tenderer shall comprise of the following components:

(a) Technical Bid comprising of the following:

- a. Bid Particulars (Annexure 5.1.1)
- b. Bid Letter (Annexure 5.1.2)
- c. Specifications/Technical Compliance Statement (Annexure 5.1.2A)
- d. Detailed technical proposal/proposed methodology (Annexure 5.1.3)
- e. No Deviation Certificate (Annexure 5.1.4)
- f. Vendor Profile (Annexure 5.1.5)

(b) Price Bid comprising of the following:

- a. Bid Letter (Annexure 5.2.1)
- b. Price Schedule (Annexure 5.2.2)

(c) A letter in a separate sealed cover describing the Pre-qualifying Technical Competence such as trained manpower and proven experience in providing similar services for determining pre-qualification conditions and Bid Security.

8. Bid Prices

- 8.1 The bidders would have to quote the prices in Indian Rupees. Prices should be quoted on Door Delivery basis at the **IT Department, IIM Raipur at GEC Campus Sejbahar, Raipur - 492015** for all the items and services stated under Scope of Work of this Tender Document
- 8.2 The bidder has to quote for all the items as per requirement stated in this Tender. Otherwise his bid may be summarily rejected without any further notice or intimation. No correspondence in this regard shall be entertained.

9. Firm Prices

- 9.1 Prices quoted must be firm and final and shall remain constant throughout the period of the contract and shall not be subject to any upward modifications, whatsoever.

10. Discount

- 10.1 Discount, of any type, indicated, will be taken into account for evaluation purpose. IIM Raipur shall avail such discount at the time of award of contract.

11. Tenderer

- 11.1 The "Tenderer" as used in the tender documents shall mean the one who has submitted the Tender. The Tenderer may be either the Principal or his duly Authorized Representative, in which case he/she shall submit a certificate of authority.

12. Bid Security

- 12.1 Pursuant to Clause 7.1(c) of Section II the Tenderer shall furnish, as part of its bid, a bid security of an amount **Rs50,000**.
- 12.2 The bid security is required to protect IIM Raipur against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to Clause 12.8.
- 12.3 The bid security shall be denominated in Indian Rupees, and shall be in the form of Demand Draft in favour of IIM Raipur payable at Raipur and shall be valid for at least 90 days.
- 12.4 Any bid not secured in accordance with Clauses 12.1 and 12.3 will be rejected by IIM Raipur as non-responsive.
- 12.5 Unsuccessful Tenderer's bid security will be discharged/ returned as promptly as possible after the expiration of the period of bid validity prescribed by IIM Raipur, pursuant to Clause 13.
- 12.6 The successful Tenderer's bid security will be discharged upon the Tenderer executing the Contract, pursuant to Clause 35 and furnishing the performance security, pursuant to Clause 5 of Section III.
- 12.7 No interest will be payable by IIM Raipur on the amount of the Bid Security.

12.8 The bid security may be forfeited:

(a) if a Tenderer withdraws its bid or impairs or derogates the bid in any respect or manner during the period of bid validity specified by the Tenderer in the Bid; or

(b) in the case of a successful Tenderer, if the Tenderer fails;

(i) to sign the Contract in accordance with Clause 35; or

(ii) to furnish performance security in accordance with Clause 5 of Section III.

13. Period of Validity of Bids

13.1 Bids shall remain valid for a minimum period of **VALIDITY PERIOD** as mentioned under **KEY DATES** (Clause 8 Section I) after the date of opening of Technical Bids prescribed by IIM Raipur. A bid valid for a shorter period will be rejected by IIM Raipur and will be treated as non-responsive and the bid will become null and void.

13.2 In exceptional circumstances, the IIM Raipur may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (or by fax). The validity of bid security provided under Clause 12 shall also be suitably extended. A Tenderer may refuse the request without forfeiting its bid security. A Tenderer accepting the request will not be required nor permitted to modify its bid.

14. Format and Signing of Bid

14.1 The Tenderer shall prepare the Bid, in accordance with Clause 1.

14.2 The bid shall be typed or written in indelible ink and shall be signed by the Tenderer or a person or persons duly authorized to bind the Tenderer to the Contract in pursuant to Clause 11. The letter of authorization shall be enclosed. All pages of the bid, except for unamended printed literature, shall be initialed by the person or persons signing the bid.

14.3 The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Tenderer in which case such corrections shall be initialed by the person or persons signing the bid.

15. Revelation of Prices

15.1 Prices in any form or by any reason before opening the Price Bid should not be revealed, failing which the offer shall be liable to be rejected. If price change is envisaged due to any clarification, supplementary Bid in a separate sealed cover shall be accepted prior to price bid opening with prior written permission of IIM Raipur.

16. Terms and Conditions of Tendering Firm

16.1 Printed terms and conditions of the tenderers will not be considered as forming part of their tenders. In case terms and conditions of the contract applicable to this Invitation of Tender are not acceptable to any Tenderer, his bid will be treated as non-responsive and his bid will become null and void.

17. Modification and Withdrawal of Bids

17.1 The Tenderer may modify or withdraw its bid after the bid's submission, provided that written notice of the modification or withdrawal is received by the Purchaser prior to the last date prescribed for receipt of bids.

17.2 The Tenderer's modification notice or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of Clause 1 of Section-II. A withdrawal notice may also be sent by email or fax but followed by a signed confirmation copy, post marked not later than the last date for receipt of bids.

17.3 No bid may be modified subsequent to the last date for receipt of bids.

17.4 No bid may be withdrawn in the interval between the last date for receipt of bids and the expiry of the bid validity period specified by the Tenderer in the Bid. Withdrawal of a bid during this interval may result in the Tenderer's forfeiture of its bid security.

18. Late Bids

18.1 IIM Raipur shall not be responsible for any delay in submission of the tender by the bidder, either physically or through postal/courier mode. Bids received after the Due Date and time of submission of bid as mentioned under **KEY DATES** shall not be considered. Such bid will be treated as LATE BIDS and will be rejected and/or returned unopened to the Tenderer. No request in this regard shall be entertained.

19. Site Condition

18.1 It will be imperative on each tenderer to fully acquaint himself with the site conditions and factors which would have any effect on the performance of the contract and / or the cost.

20. Conditions for Pre-Qualification of Tenderers

20.1 Pursuant to Clause 7.1(c) of Section II, the Tenderer should clearly indicate, giving explicit documentary evidence along with the letter of prequalification, in respect of the Item delivered and Services offered, the following:

- i) Bid Security of the prescribed amount and validity pursuant to Clause 13.
- ii) Domain Experience: The Tenderer's Company/Firm/Agency should have experience in successfully implementing at least 03 Contracts of similar nature and of equal or more

value in reputed Private organisations /PSUs and Government Departments during the last three financial years. Proof of satisfactory completion of project is to be submitted with the Technical bid.

- iii) Company Turnover: The Tenderer should have a minimum turnover of **Rs. 30 Lakhs** in each of the last three years on account of execution of similar projects. Relevant proof in the form of audited annual report or balance sheet duly certified by Chartered Accountant certifying the turnover should be submitted.
- iv) The Tenderer must be a company registered under the Indian Companies Act, 1956 (Attach Memorandum of Association and Articles of Association along with commencement of business certificate) and should have a valid Service Tax No./Vat , PAN Number as applicable.
- v) In case the Company/Firm/Agency is a Dealer/Distributor, it should enclose the valid Authorization Letter applicable for the items quoted from the OEM (Original Equipment Manufacturer)
- vi) The Tenderer shall not be under a Declaration of ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government/PSU agencies.

21. Sealing and Marking of Bids

21.1 The Tenderers shall seal and mark the original and each copy of the Bid strictly in accordance with Clause 1 of Section-II.

21.2 If the outer cover of the bid is not sealed and marked as required by Clause 1 of Section-II, IIM Raipur will assume no responsibility for the bid's misplacement or premature opening.

22. Last Date for Receipt of Bids

22.1 Bids must be received by IIM Raipur at the address specified under Clause 9(a) of Section I not later than the date mentioned as **LAST DATE OF RECEIPT OF BID** under **KEY DATES** (Clause 8 of Section I). In the event of the specified date for the receipt of Bids being declared a holiday for IIM Raipur, the Bids will be received upto the appointed time on the next working day.

22.2 IIM Raipur may, at its discretion, extend the last date for the receipt of bids by amending the Tender Document in accordance with Clause 5 of Section-II, in which case all rights and obligations of IIM Raipur and Tenderers previously subject to the last date will thereafter be subject to the last date as extended.

23. Risk Of Loss/ Damage

All the risk of loss and /or damage to the material shall be of the Contractor till they are received by authorized official of IIM Raipur in brand new and good working condition. Such transfer of risk of loss/damage to Purchaser shall be subject to the **WARRANTY CLAUSE** described in this Tender document.

24. Delivery and/or Service Destination

24.1 Unless otherwise specified in writing, Goods, software and services are to be delivered, installed and services, including online warranty services, shall have be provided at IIM Raipur for all the items specified in this Tender document.

25. Address and Email address for Correspondence

25.1 The Tenderer shall designate the official mailing address, place and fax number to which all correspondence shall be sent by IIM Raipur.

25.2 The Tenderer shall specify the official email address in technical bid to which correspondence shall be sent by IIM Raipur. Tenderer should regularly check this email id till the validity of the bid.

26. Opening of Bids by IIM Raipur

26.1 On the basis of information given in the letter of pre-qualification, as mentioned at Clause 20 of Section II, Tenderers will be pre-qualified.

26.2 Price Bids of only pre-qualified tenderers will be opened.

26.3 The Purchaser will open the Bids, in the presence of the representatives of the Tenderers who choose to attend, at the time and date, as mentioned in Section I of this Document.

26.4 The Tenderers' names, modifications, bid withdrawals and the presence or absence of the requisite Bid Security and such other details as the Purchaser, at its discretion, may consider appropriate will be announced at the bid opening.

27. Clarifications

27.1 When deemed necessary, the Purchaser reserves the rights to ask for / seek clarifications on any aspect from the tenderer. However, that would not entitle the Tenderer to change or cause any change in the substance of the tender submitted or price quoted. Exercise of such right shall be at the sole discretion of the Purchaser and no correspondence in this regard shall be entertained by it.

28. Preliminary Examination

28.1 The Purchaser will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required bid security has been furnished, whether the documents have been properly signed, and whether the bids are generally in order.

28.2 Arithmetical errors will be rectified on the following basis.

If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If

the Tenderer does not accept the correction of the errors, its bid will be rejected. If there is a discrepancy between words and figures, the amount in words will prevail.

28.3 A bid determined as not substantially responsive will be rejected by the Purchaser and may not subsequently be made responsive by the Tenderer by correction of the non-conformity.

28.4 The Purchaser may waive any minor informality or non-conformity or irregularity in a bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Tenderer.

29. Contacting IIM Raipur

29.1 No Tenderer shall contact the Purchaser on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded.

29.2 Any effort by a Tenderer to influence the Purchaser's bid evaluation, bid comparison or contract award decisions may result in the rejection of the Tenderer's bid.

30. Evaluation Criteria

30.1 Bids will be evaluated on, including but not limited to the content of technical experience, managerial competence, proposed scope of the proposal and cost. The selection may be made without discussion and/or price negotiation. Therefore, the proposal should be submitted complete and on the most favorable terms.

30.2 Selection Process

1) Rating of Technical Proposal

The Technical Proposals would be evaluated by Technical Evaluation Committee. The Bidder would be rated based on the following evaluation criteria after meeting the Conditions of Pre-Qualification. The marks are allocated for each of the activity would be added to arrive at the total technical score of each Bidder. **For qualifying technical bid minimum 60% marks will be required. The objective of technical marking is to just only determine the technically qualified bidders, these marks will not added in financial evaluation.**

S.No	Evaluation Criteria	Maximum Point
i.	Financial stability: Evaluation Method: 25 marks will be awarded for minimum 3 years of existence with the required turnover and additional 1 marks on every additional 1 years of subjected to max 30 marks total.	30

ii.	<p>Project Experience: The Bidder should submit the supporting documents against successfully completing at least three projects of amount not less than 10 lakhs during last three financial years. Out of these three at least 2 project should be done in reputed Private organizations/PSUs and Government Departments during the last three financial years.</p> <p>Evaluation Method: 25 Marks will be awarded for 5 such projects and additional 1 mark on every additional project subjected to max 30 marks total.</p>	30
iii.	<p>Certifications: 10 Marks will be awarded to the Bidder for having ISO 9001 & 27001 and other certifications related to data security. 1 mark will be awarded to bidder for every additional certificate like other ISO, SIGMA etc. subjected to max 5 marks total.</p>	15
iv	Detailed Technical Proposal/Proposed Methodology	25
Technical Bid Marks (Total)		100

II) Rating of Financial Proposal

Following the approval of the Technical Evaluation, and at an address, date and time advised by the IIM Raipur, the Financial Proposals will be opened.

Financial Proposals will only be opened for technically qualified bidders.

III) Final Selection

The Contract will be awarded to the technically qualified bidder who has quoted the lowest price in his financial bid (L1 Bidder).

31. Award Criteria

31.1 Subject to Clause 30, the Purchaser will award the **Contract to the successful Tenderer whose bid has been found qualified in Technical Bid evaluation and whose bid has been determined as the Lowest Price bid (L1 Bidder)**, provided further that the Tenderer is determined to be qualified to perform the Contract satisfactorily. The Purchaser shall however not bind itself to accept the Lowest Price bid or any bid and reserves the right to accept any bid, wholly or in part.

32. IIM Raipur reserve Right to Vary Scope of Contract

32.1 The Purchaser may at any time, by a written order given to the Tenderer pursuant to Clause 12 of Section III, make changes within the general scope of the Contract.

32.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Tenderer's performance of any part of the work under the Contract, whether changed or not changed by the order, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Tenderer for adjustment under this Clause must be asserted within thirty (30) days from the date of the Vendor's receipt of the Purchaser's changed order.

33. IIM Raipur Right to Accept Any Bid and to Reject Any or All Bids

33.1 The Purchaser reserves the right to accept any bid, and to annul the Tender process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Tenderer or Tenderers or any obligation to inform the affected Tenderer or Tenderers of the grounds for the IIM Raipur's action.

33.2 Tenders that are not accompanied with Bid Security and Tender fees shall be rejected outright.

34. Notification of Award

34.1 Prior to the expiration of the period of bid validity, the Purchaser will notify the successful Tenderer in writing by registered letter or registered email or telex or fax, to be confirmed in writing by registered letter, that its bid has been accepted.

34.2 The notification of award will constitute the formation of the Contract.

34.3 Upon the successful Tenderer's furnishing of Performance security pursuant to Clause 36, the Purchaser will promptly notify each unsuccessful Tenderer and will discharge its bid security, pursuant to Clause 12.

35. Signing of Contract

35.1 At the same time as the Purchaser notifies the successful Tenderer that its bid has been accepted, the Purchaser will send the Tenderer the Contract Form (Appendix B) provided in the Tender Document, incorporating all agreements between the parties.

35.2 Within 7 days of receipt of the Contract Form, the successful Tenderer shall sign and date the Contract and return it to the Purchaser.

36. Further Notice

Any corrigendum/extension/addendum etc. to this Tender Notice shall be published in the website only. Prospective bidders are advised to regularly visit the website www.iimraipur.ac.in to keep track of corrigendum /addendum/ extension etc., if any.

SECTION III

GENERAL CONDITIONS OF CONTRACT

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

(a) "The Purchaser" or "The Client" means the

Director,
IIM Raipur
GEC Campus,
Sejbahar,
Raipur-492015.

(b) "Purchase Officer" means the officer signing the acceptance of tender and includes any officer who has authority to execute the relevant contract on behalf of the Client.

(c) The "Contract" means the agreement entered into between the Client and the Contractor as recorded in the Contract Form signed by the Client and the Contractor, including all attachments and annexes thereto and all documents incorporated by reference therein.

(d) The "Contractor" or "Vendor" means the successful tenderer or the firm or the company selected through tendering process and shall be deemed to include the Contractor's successors, representatives (approved by the Client), heirs, executors, administrators and permitted assigns, as the case may be, unless excluded by the terms of the contract.

(f) "The Contract Price" means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations;

(g) "Service" means the goods/ items/ services to be provided for implementing Enterprise Domain, Active Directory Authentication Solution for all users of IIM Raipur. A comprehensive solution comprises of supply of Server, Desktop, backup storage and installation and configuration of Single sign on solution using enterprise products specified in this document as per the requirements specified in Section IV of this document and any other incidental services, such as setting up of necessary infrastructure, implementation, provision of technical assistance, training and other such obligations of the Contractor covered under the Contract;

(h) "Acceptance of Tender" means the letter/telex/email/ fax or any memorandum communicating to the Tenderer the acceptance of his tender and includes an advance acceptance of his tender.

2. Application

2.1 These General Conditions shall apply to the extent that provisions in other parts of the Contract do not supersede them.

3. Standards of Performance

3.1 The Contractor shall perform the Services and carry out its obligations under the Contract with due diligence, efficiency and economy, in accordance with generally accepted techniques and professional practices used in the industry and with software engineering and consulting standards recognized by international professional bodies and shall observe sound management, engineering practices. It shall employ prudent technical and engineering practices. It shall employ advanced web technology and safe and effective equipment, machinery, material and methods. The Contractor shall always act, in respect of any matter relating to this Contract, as faithful advisors to the Client and shall, at all times, support and safeguard the Client's legitimate interests in any dealings with Third Parties.

4. Use of Contract Documents and Information

4.1 The Contractor shall not, without the Client's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Client in connection therewith, to any person other than a person employed by the Contractor in the Performance of the Contract.

Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance.

4.2 The Contractor shall not, without the Client's prior written consent, make use of any document or information except for purposes of performing the Contract.

4.3 Any document other than the Contract itself and the developed software, shall remain the property of the Client and shall be returned (in all copies) along with source code to the Client on completion of the Contractor's performance under the Contract, if so required by the Client.

5. Performance Guarantee

5.1 Within 7 days after the receipt of notification of award of the Contract from the Client, the Contractor shall furnish Performance Guarantee to the Client, which shall be equal to **10% of the value** of the Contract. Performance Guarantee shall be in the form of a Guarantee Bond from a Nationalised / Scheduled Bank in the Proforma given at Appendix A or in form of Demand Draft in favour of IIM Raipur payable at Raipur.

The validity of the Performance guarantee submitted in the form of Guarantee Bond should be valid for a period of one year and in case of Demand draft it should be valid for at least 3 months from the date of receipt of notification of award from the client.

Failure of the successful Tenderer to comply with the requirement of Clause 35 or Clause 36 of Section II shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security.

5.2 The performance guarantee shall be deemed to govern the following guarantees from the Contractor, in addition to other provisions of the guarantee:

- The Contractor shall warrant that it has clear title to all Goods furnished and that the same are being delivered free and clear of any encumbrances.
- The Contractor shall further warrant that all such Goods and services offered shall conform to IIM Raipur's specifications, the requirements of the Purchase Order and approved sample or samples, if any, and further, that such shall be merchantable and fit for IIM Raipur's intended use and that such items shall be free from defects in design, material and workmanship (collectively, 'the Seller's Warranty').
- The Services and the goods/items supplied under the contract shall be free from all defects/bugs and upon written notice from the client, the Contractor shall fully remedy, free of expense to the client, all such defects/bugs as developed under the normal use of the said goods and software.
- To fulfill the conditions of work contract/purchase order.
- The performance guarantee is intended to secure the performance of the entire system. However, it is not to be construed as limiting the damages stipulated in any other clauses.

5.3 The performance guarantee shall be returned after one year without any interest to the Contractor on successful completion of Contract and expiry of Warranty period.

6. Goods and Software evaluation

6.1 User Acceptance test will be done by the Purchaser or its representative or any Third Party Agency nominated by the Purchaser. The Purchaser or its representative shall have the right to test the goods/ software. The Purchaser shall notify the Contractor in writing in a timely manner of the identity of any representatives retained for these purposes.

6.2 The evaluation may be conducted on the Contractor's office, or in Purchaser's office. If evaluation is conducted on the premises of the Contractor, all reasonable facilities and assistance, including access to goods and services – shall be furnished to the Test team at no charge to the Purchaser. The final testing will be done at Purchasers office.

6.3 Should any good/ software or its module fail to conform to the specifications, the Purchaser may reject the good(s)/software and the Contractor shall either replace the good or software to meet specification requirements free of cost to the Purchaser.

6.4 The Purchaser's right to evaluate, test and, where necessary, reject the goods/software after installation at Purchaser's office shall in no way be limited or waived by reason of the goods/software having previously been evaluated, tested and passed by the Purchaser or its representative prior to moving to Purchaser's office.

6.5 Nothing in Clause 6 shall in any way release the Contractor from any warranty or other obligations under this Contract.

6.6 It will be the responsibility of the Contractor to submit the test procedure for conducting the acceptance testing. The procedure submitted by the Contractor should be drafted in line with the standard practices followed in the industry. The draft of Acceptance Testing Procedure should be submitted to the Purchaser for approval at least 15 days before the schedule of go live. The acceptance test procedure on approval by the Purchaser shall become the document for acceptance of the goods/software at Purchaser's office.

7. Warranty

7.1 The Contractor shall warrant that it has clear title to all Goods, services and software furnished and that the same are being delivered free and clear of any encumbrances.

7.2 The Contractor shall further warrant that all such Goods, services and software shall conform to Purchaser's specifications, the requirements of the Purchase Order/Contract and approved sample or samples, if any, and further, that such shall be merchantable and fit for Purchaser's intended use and that such items shall be free from defects in design, material and workmanship (collectively, 'the Seller's Warranty').

7.3 The Seller's Warranty shall remain in effect for 03 years period after acceptance and satisfactory installation of the Goods as certified by authorized official of Purchaser, or for such longer period of time as the item is normally warranted, whichever is more.

7.4 Neither approval by Purchaser of the Contractor's design nor acceptance of the Goods/services/software shall release or discharge the Contractor from liability for damages resulting from any breach of Seller's Warranty.

7.5 If any defect, failure or other non-conformity appears, Purchaser shall have the right to take the following actions:

7.5.1 retain such defective items or portion of the Goods/software, in which event an equitable adjustment will be made in the price for such defective items;

7.5.2 require the Contractor to repair or replace such defective items or portion of the Goods/software, at the Contractor's sole expense, including all Shipping, transportation, and installation costs, if applicable; or

7.5.3 correct or replace such defective items or portion of the Goods/software with similar items and recover the total cost thereof from the Contractor.

7.6 The aforesaid warranties shall survive acceptance and payment and shall operate in favour of Purchaser and shall not be deemed to be exclusive, but shall be in addition to Purchaser's other rights under the terms of the Purchase Order/Contract .

7.7 The Contractor shall furthermore warrant that the Services will be rendered in a proper and workmanlike manner using latest technological and professional trends and with recent improvements in design unless provided otherwise in the Contract and in line with the scope of work of this tender, as on the date of conclusion of this Contract, it is - and will for the duration thereof remain - compliant with all applicable legislation, including but not limited

to the Occupational Health and Safety Act, Act No 85 of 1993, as well as the Construction Regulations issued under Section 43 thereof.

- 7.8 The Contractor will declare that the Goods/equipment sold/supplied under this Contract are new in all respect and are strictly in accordance with the specifications and particulars mentioned in the Contract.
- 7.9 The Purchaser shall promptly notify the Contractor in writing of any claims arising under this warranty.
- 7.10 Upon receipt of such notice, the Contractor shall, **within 2 days** and with all reasonable speed, repair or replace the defective module or parts thereof, without cost to the Purchaser.
- 7.11 If the Contractor, having been notified, fails to remedy the defect(s)/bug within the period specified in 7.9 above, the Purchaser may proceed to take such remedial action as may be necessary, at the Contractor's risk and expense and without prejudice to any other rights which the Purchaser may have against the Contractor under the Contract.

8. Documentation

8.1 The Contractor shall supply the following documents at the time of Acceptance Test:

- System Requirement Specification
- Complete set of Technical/Operation and User Manuals
- Certificate stating the code compliance to the specification as per the Tender document and the successful testing (testing done at Customer's end) report.

9. Project Schedule & Monitoring

9.1 The Contractor shall plan various activities and submit the execution plan that includes the development and implementation schedule with signing of the contract. The execution plan should clearly indicate all activities and the time required for completion of each activity taking the total project time as **eight weeks (8 weeks)**. Parallel and dependent activities for each activity need to be specified in the schedule.

This will form the basis for Monitoring of execution of the project and any delay/slippage from the schedule will be reviewed by both parties in review meetings from time to time and remedial measures decided to complete the project as per the schedule.

10. Training

10.1 The Contractor shall provide necessary operational training to the persons authorized by the client for using/maintaining the AD and other services. Training for 2 to 5 man days (2 persons 5 days) shall be included.

11. Currency of Payment

11.1 Payment shall be made to the Contactor in Indian Rupees only.

12. Change Orders

12.1 The Client may at any time, by a written order given to the Contractor pursuant to Clause 32 of Section II, make changes within the general scope of the Contract.

12.2 If any such change causes an increase or decrease in the cost of, or the time required for, the Contractor's performance of any part of the work under the Contract, whether changed or not changed by the order, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by the Contractor for adjustment under this Clause must be asserted within thirty (30) days from the date of the Contractor's receipt of the Purchaser's changed order.

13. Contract Amendments

13.1 No variation in or modification of the terms of the Contract shall be made except by written amendment signed by both the parties i.e. the Contractor and the Client.

14. Assignment

14.1 The Contractor shall not assign or sub contract, in whole or in part, its obligations to perform under the Contract.

15. Terms of Payment

15.1 The payment to the Contractor shall be made as under:

Payment: Payment **after deduction of taxes (as applicable)** shall be released by the IIM Raipur, subject to production of pre receipted Invoice in duplicate according to the following milestones achieved.

S.No	Milestones	Release of payment
1	On Supply and Successful Installation and commissioning of Goods and software.	80% of the Hardware and Software cost.
2	Successful (commissioning approved by IIM) of hardware, software and completion of all services required as per the scope of work.	Balance 10% of the Hardware Cost + 80 % of Service cost.
3	Training and Documentation	Balance of the Total cost.

15.2 Payment will be made only after Purchaser acceptance of the solution and submission of following documents by the Contractor:

- Pre receipted bills in triplicate
- User Acceptance Report

15.4 No amount would accrue to the Contractor in case of failure to furnish Performance Guarantee.

16. Delays in the Contractor's Performance

16.1 An unexcused delay by the Contractor in the performance of its Contract obligations shall render the Contractor liable to any or all of the following sanctions:

- (i) forfeiture of its performance security;
- (ii) imposition of Liquidated Damages
- (iii) termination of the Contract for default.

16.2 If at any time during performance of the Contract, the Contractor should encounter conditions impeding timely completion of the services under the contract and performance of the services, the Contractor shall promptly notify the Client in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable, after receipt of the Contractor's notice, the Client shall evaluate the situation and may at its discretion extend the Contractor's time for performance, in which case the extension shall be ratified by the parties by amendment of the Contract.

16.3 Liquidated Damages

Subject to clause 16 if the Contractor fails to complete the Contract within the time period specified in the Contract, the purchaser shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages @0.5% per week (seven days) or part there of the contract price of unperformed services for each week (seven days) or part thereof of delay subject to maximum deduction of 5% of the contract price. Once the maximum is reached, the purchaser may consider termination of the contract pursuant to clause 17 and the Purchaser shall be at liberty to purchase the undelivered goods and /or associated services from elsewhere at the cost and risk of the Contractor.

17. Termination for Default

17.1 The Client may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Contractor, terminate the Contract in whole or in part if:

- (a) the Contractor fails to deliver any or all of the obligations within the time period(s) specified in the Contract/ execution plan, or any extension thereof granted by the Client pursuant to Clause 16; or
- (b) the Contractor fails to perform any other obligation(s) under the contract.

18. Force Majeure

18.1 Notwithstanding the provisions of Clauses 16 and 17, the Contractor shall not be liable for forfeiture of its performance security, or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

18.2 For Purposes of this Clause, “Force Majeure” means an event beyond the control of the Contractor and not involving the Contractor and not involving the Vendor’s fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the Client either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

18.3 If a force Majeure situation arises, the Contractor shall promptly notify the Client in writing of such conditions and the cause thereof. Unless otherwise directed by the Client in writing, the Contractor shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all prevention by the Force Majeure event.

19. Termination for Insolvency

19.1 The Client may at any time terminate the Contract by giving written notice to the Contractor, without compensation to the Contractor, if the Contractor becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the Client.

20. Arbitration

20.1 The Client and the Contractor shall make every effort to resolve amicably by direct informal negotiations, any disagreement or disputes, arising between them under or in connection with the Contract.

20.2 If, after Thirty (30) days from the commencement of such direct informal negotiations, the Client and the Contractor have been unable to resolve amicably a Contract dispute, either party may require that the dispute be referred for resolution to the formal mechanism specified in Clauses 20.3 and 20.4.

20.3 In the case of a dispute or difference arising between the Client and the Contractor relating to any matter arising out of or connected with this Contract, such dispute or difference shall be referred to the award of two Arbitrators, one Arbitrator to be nominated by the Client and the other to be nominated by the Contractor or in case of the said Arbitrators not agreeing, then to the award of an Umpire to be appointed by the Arbitrators in writing before proceeding with the reference, and in case the Arbitrators cannot agree to the Umpire, he may be nominated by the Secretary, Indian Council of Arbitration, New Delhi. The award of the Arbitrators, and in the event of their not agreeing, of the Umpire appointed by them or by the Secretary, Indian Council of Arbitration, New Delhi shall be final and binding on the parties.

20.4 The Arbitration & Conciliation Act 1996, the rules there under and any statutory modification or re-enactments thereof, shall apply to the arbitration proceedings.

20.5 The venue of arbitration shall be Raipur.

20.6 The Client may terminate this contract, by giving a written notice of termination of minimum 30 days, to the Contractor, if the Contractor fails to comply with any decision reached consequent upon arbitration proceedings pursuant to Clause 20.

21. Governing Language

21.1 The Agreement shall be written in English language. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in English language.

22. Applicable Law

22.1 The contract shall be interpreted in accordance with the Indian laws.

23. Notices

23.1 Any notice by one party to the other pursuant to the Contract shall be sent in writing or by email or by telex and confirmed in writing to the address/email specified for that purpose in the contract.

23.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

24. Taxes

24.1 The Contractor shall be entirely responsible for all taxes, service tax, license fees, demurrage charges etc., in respect of this contract and provisions of Service Tax and Income tax Act regarding deduction of tax at source shall apply.

25. Indemnity

25.1 The Contractor shall indemnify, hold harmless, and at the Purchaser's request, defend the Purchaser, its agents and employees, from and against all claims, liabilities, damages, losses and expenses, including attorneys' fees on the scale as between attorney and client, arising out of or in any way connected with the Goods, Software provided and/or Services rendered under this tender/or any agreement arising out of this tender, including, without limitation, any claim by a third party against the Purchaser alleging that the Goods provided under this this tender/or any agreement arising out of this tender, infringe a patent, copyright, trademark, trade secret or other proprietary right of a third party, whether such are provided alone or in combination with other products, software or processes.

26. Notwithstanding anything, this Tender Process is subject to norms of the Purchaser. If, at any point of time, any discrepancy, between this tender process and relevant applicable norms of the Purchaser, is discovered/ found out, the applicable norms shall prevail and this tender process including resultant and/or related agreement/Contract, if any may be cancelled and/or altered by the Purchaser . Such cancellation and/or alteration shall not give rise to any claim, in

any manner whatsoever, of any bidder and/or any person on the Purchaser. The decision of the Purchaser in this regard shall be final and binding on all concerned.

27.“The issuance of a Work Order/Purchase Order and/or amendments thereto, if any” and “acceptance thereof by the successful bidder” shall form a final and binding Contract between the successful bidder and the Purchaser. The Purchaser may, at its absolute discretion, effect an agreement, based on the terms of bid documents and /or Work/Purchase Order, on Non-Judicial Stamp paper with the successful bidder. Absence of such an agreement on non-judicial stamp paper shall not, in any case whatsoever, set the successful bidder free from any of its/his/her Contractual obligations which may emanate from and/or may be related to this tender process.

SECTION IV

TECHNICAL SPECIFICATIONS

1. Intent of Specification

IIM Raipur is seeking the bids under two bid system from the qualified Firm/Company/Agency for implementing Enterprise Domain, Active Directory Authentication and Centralized backup Solution for all users of IIM Raipur.

2. Scope Of Work

2.1 Objective of this tender is to implement Enterprise Domain, Active Directory Authentication Solution for all users of IIM Raipur. A comprehensive solution comprises of supply of Storage Area Network, Server hardware and its installation and configuration using enterprise products specified under Scope of Work clause of this tender document. This solution consists of two essential parts i.e. required services and the hardware/software.

2.2 The vendor has to architect, design ,supply hardware and software and implement the complete solution to create Enterprise Domain, Active Directory creation and Users creation, necessary configuration and Integration of client PCs with domain, Installation and configuration of (System Centre Configuration Manager) SCCM server, configuring of clients to join SCCM server, installation, testing and configuration, configuring the central backup solution using SAN for storing the client's data with schedules. **It is important to mention that some clients are laptop that would require to operate in LAN and outside that LAN. The servers that vendor will install should work in Active-Active Mode. The solution should have high availability and no single point failure of the service.** Vendor has to submit the detailed project plan and process followed before starting the project.

2.3 The detailed activities to be done by the Contractor/ vendor are as follows

1. Supply of following item required

S.No	Item Description	Qty
1	Branded 2U Rack mountable Server	2
2	Storage Area Network (SAN)	1
3.	Windows Server Software 2012 Clustered Edition (Academic)	2
4.	Windows SCCM(System Centre Configuration Manager)(Academic)	1
5.	42 U Server Rack	1

Note: Detailed Specification of Items are available at Annexure

2. Installation and configuration of Enterprise AD
 - a. Installation of Hardware servers in Active-Active Mode.
 - b. Installation of Windows Server 2012 Operating System or latest
 - c. Apply the OS with Latest Patches and Service Packs
 - d. Configuration of Host Names and IP addresses
 - e. Installation of services related to AD configuration
 - f. Design, Installation, implementation and Configuration of Enterprise Active Directory for IIM RAIPUR. It is important to mention that some clients are laptop that would require to operate in LAN as well as outside the LAN.
 - g. Importing users from Cyberoam UTM installed in IIM into Enterprise AD where ever required
 - h. Design, Installation and Configuration of DNS Servers
 - i. Creation of Users, Groups
 - j. Creation and Configuration of Group policies as per IIM RAIPUR requirement
 - k. Backup configuration and implementation of AD
 - l. Replication of Enterprise AD
 - m. Disaster recovery plan for AD
 - n. Testing users and policies of AD
 - o. Joining users to the Domain
 - p. Windows update configuration in Client computers
 - q. It is the responsibility of the vendor to configure the user's pc to join into the domain. The vendor has to make self-arrangement to go each work place and do the client side configuration to join into the domain
 - r. Creation of Test plan and Acceptance plan for Enterprise AD
 - s. Complete documentation on design, installation, implementation and configuration.
 - t. Complete documentation on daily operational procedure

3. Installation and Configuration of Additional Domain Controller
 - a. This server should work in Active-Active Mode
 - b. Installation and configuration of Additional Domain Controller.
 - c. Backup policy and configuration of ADC
 - d. Disaster recovery plan for ADC
 - e. Checking Synchronization between AD and ADC
 - f. Creation of Test plan and Acceptance plan for ADC
 - g. Complete documentation on design, installation, implementation and configuration.
 - h. Complete documentation on daily operational procedure

4. Installation and configuration of SCCM(System Centre Configuration Manager)
 - a. Design, installation and configuration of SCCM
 - b. Deployment of SCCM across IIM RAIPUR
 - c. Client side configuration and deployment
 - d. Complete documentation on design, installation, implementation and configuration.
 - e. Complete documentation on daily operational procedure

5. Installation and Configuration of WSUS (Windows Software Update Service) Server
 - a. Installation of WSUS Server
 - b. Configuration of WSUS as per IIM RAIPUR Requirement
 - c. Configuration of offline updates procedure
 - d. Configuration of Client PCs to get updates from WSUS Server
 - e. Complete Backup Policy design, implementation and configuration as per IIM RAIPUR requirement
 - f. Disaster recovery plan and implementation for WSUS Server
 - g. Complete documentation on design, installation, implementation and configuration.
 - h. Complete documentation on daily operational procedure

6. Installation of Storage Attached Network (SAN)
 - a. Installation of SAN and integrate it with the clustered servers so as to make high availability of server.
 - b. Configure the Windows Server schedule to automatically take the backup of clients in domain on centrally located SAN on two times a day or any other backup solution better to take backup that does not involve additional cost to IIM.

7. Deliverables
 1. Software media with license as per BOM
 2. Complete Project Documentation
 3. Complete Technical Documentation for entire project
 4. Design and Implementation Documentation for entire project
 5. Complete Operational manual and procedure for entire project
 6. Backup and Disaster recovery plan documentation for entire project

7. Training
 - User Training and administration training

2.4 All the hardware required under this scope should be covered under 3 years of onsite warranty.

2.5 The vendor must make sure that the proposed solution will be integrated fully into the existing desktops, workstations and the network

2.6 Contract must complete the contract with in a period of **8 weeks** from the date of issue of the job order. The Contractor also has to provide all technical support to IIM Raipur related to integration of new services as per this Contract with the existing setup.

2.7 The Contractor has to work closely with the IIM Raipur and designate a team to provide the requested job in a timely and professional manner.

2.8 The Contractor has to provide all technical support to IIM Raipur related to Server installation and site preparation.

2.9 The Contractor should also assure that the solution is developed in line with the latest technological trends with State of Art technology and in compliance to the Government of India rules.

2.10 The Contractor in their own interest may visit the office of the IIM Raipur for assessment through discussions (on mutually convenient date and time), prior to the submission of sealed bids.

3. Specifications

Enclosed at Annexure 5.1.2A

SECTION-V

BID SCHEDULES

**Annexure 5.1.1
(Technical Bid)**

BID PARTICULARS

1. Name of the Tenderer : _____

2.Full Address of the Tenderer : _____

3. Name of the actual signatory : _____

4.Tenderer's proposal number and date : _____

5. Name & address of the officer to whom all references shall be made regarding this tender : _____

Telephone : _____

Fax No. : _____

e-mail : _____

Witness :

Tenderer :

Signature

Signature

Name

Name

Address

Company

Designation

Date

Date

Company Seal

Technical Bid Letter

Director,
IIM Raipur
GEC Campus,
Sejbahar,
Raipur- 492015.

Ref : Tender No:

Sir,

We declare that:

1. We are an established Contractor in the area of Server hardware and software supply, installation, integration and commissioning. We are also an established Contractor for providing complete end to end services for establishing the enterprise level domain services.
2. We hereby offer to provide the services in line with tender document at the prices and rates mentioned in the Price Bid.
3. We do hereby undertake, that, in the event of acceptance of our bid, the Services shall be provided as stipulated in the Tender document and that we shall perform all the incidental services.
4. We enclose herewith the complete Technical Bid as required by you. This includes:
 - i. Bid Particulars (Annexure 5.1.1)
 - ii. Bid Letter (Annexure 5.1.2)
 - iii. Specifications/Technical Compliance Statement (Annexure 5.1.2A)
 - iv. Detailed Technical Proposal/Proposed Methodology (Annexure 5.1.3)
 - v. No Deviation Certificate from Tender Terms and Conditions (Annexure5.1.4)
 - vi. Vendor Profile (Annexure 5.1.5)
5. We agree to abide by our offer for a period of 90 days from the date fixed for opening of the Technical Bids.
6. We have carefully read and understood the terms and conditions of the tender and the conditions of the contract applicable to the tender and we do hereby undertake to provide services as per these terms and conditions.

7. Certified that the tenderer is a company constituted under the Companies Act, 1956 and the person signing the tender is the constituted attorney.

8. Bid Security (Earnest Money) for an amount equal to Rs. 50, 000 (Rupees Fifty Thousand only) is enclosed in the Cover containing the letter for Prequalifying Requirements in the form specified in Clause 12 of Section II.

9. We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and placement of letter of intent awarding the contract, shall constitute a binding contract between us.

Dated this day _____ of 2016_

Signature of Tenderer

Name & Designation:

Company Seal

Specifications/Technical Compliance Statement

1. Branded 2U Rack mountable Server Configuration: -

Specify Make and Model of Server: - _____

Sno	Particulars	Requirement and Specifications sought by IIM Raipur	For compliance tick in one column (as applicable)		Remarks (If any)
			Yes	No	
1	Chassis	2 U Rack Mountable			
2	CPU	One number of latest generation Intel Octa Core E5-2600v3 processor operating at 2.4 Ghz min			
3	CPU L3 CACHE Memory	20 MB L3 cache minimum			
4	Motherboard	Intel® C610 Series Chipset			
5	Memory	64 GB DIMMS scalable to at least upto 768GB, using DDR4 Load Reduced DIMM (LRDIMM) memory modules.			
6	Memory Protection	Advanced ECC with multi-bit error protection and memory online spare mode			
7	HDD Bays	Up to 24+2 SFF/12+3 LFF max, HDD/SSD. The drive carrier should have mechanism for "DO NOT REMOVE" caution indicator that help in removing right drive			
8	Optical drive Bay	Server should be supplied with DVD RW			
9	Hard disk drive	4 nos of 600 GB SAS 10 K RPM SFF hard disk drives			
10	Controller	Server should support one of below RAID controller without consuming PCIe slot			
		Embedded 6Gb/s SATA controller RAID controller with RAID 0/1/10/5			
		or			
		PCIe 3.0 based 12Gb/s SAS Raid Controller with RAID 0/1/1+0/5/50/6/60/1 Advanced Data Mirroring/10 Advanced Data Mirroring with 2GB battery backed write cache (onboard or in a PCI Express slot)			
11	Networking features	Server should support one of the following networking cards with below features:			
		1. 1Gb 4-port network adaptor supporting advanced features such as Large Send offload capability, TCP checksum and segmentation, VLAN tagging, MSI-X, Jumbo frames, IEEE 1588, and virtualization features such as VMware NetQueue and Microsoft VMQ.			

		2. 10Gb 2-port Ethernet adaptor supporting enterprise class features such as VLAN tagging, adaptive interrupt coalescing, MSI-X, NIC teaming (bonding), Receive Side Scaling (RSS), jumbo frames, PXE boot and virtualization features such as VMware NetQueue and Microsoft VMQ.			
		3. 10Gb 2-port Adapter providing Ethernet and iSCSI or Fibre Channel Over Ethernet (FCoE) connectivity using Converged Enhanced Ethernet (CEE) standards. This adaptor should support Hardware acceleration and offloads for stateless TCP/IP, TCP Offload Engine (TOE), Fibre Channel over Ethernet (FCoE), Jumbo frames and iSCSI.			
		4. 10Gb 2-port provide up to 40Gb bi-directional bandwidth, Converges FCoE or RoCE with LAN traffic on a single 10 GbE wire, Tunnel Offload support for VXLAN and NVGRE, RDMA over Converged Ethernet (RoCE)			
12	Interfaces	Serial - 1			
		Micro SD slot - 1			
		USB 3.0 support With Up to 5 total: 1 front, 2 rear, 2 internal (secure)			
13	Bus Slots	Six PCI-Express 3.0 slots, atleast two x16 and four x8 slots			
14	Power Supply	Hot plug and Redundant platinum Power Supplies			
15	Fans	Redundant hot-plug system fans			
16	Graphics	Integrated Matrox G200eH2 video standard with 16MB of Video RAM			
		1280 x 1024 (32 bpp)			
		1920 x 1200 (16 bpp)			
17	Industry Standard Compliance	ACPI 2.0b Compliant			
		PCIe 3.0 Compliant			
		PXE Support			
		WOL Support			
		Microsoft® Logo certifications			
		USB 3.0 Support			
		USB 2.0 Support			
		Energy Star			
		ASHRAE A3/A4			
	UEFI (Unified Extensible Firmware Interface Forum)				
18	Embedded system management	Should support monitoring ongoing management, service alerting, reporting and remote management with embedded Gigabit out of band management port			
		Server should support configuring and booting securely with industry standard Unified Extensible Firmware			
		System should support RESTful API integration			
		System management should support provisioning servers by discovering and deploying 1 to few servers with Intelligent Provisioning			

		System should support embedded remote support to transmit hardware events directly to OEM for automatic support on phone			
19	Security	Power-on password			
		Serial interface control			
		Administrator's password			
		UEFI			
		Should support up to 12 customizable user accounts on out of band management port and SSL encryption			
		Should also supports directory services integration			
		TPM 1.2			
20	Operating Systems and Virtualization Software Support	Microsoft Windows Server			
		Canonical Ubuntu			
		Red Hat Enterprise Linux (RHEL)			
		SUSE Linux Enterprise Server (SLES)			
		Oracle Solaris			
		VMware			
		Citrix Xen Server			
21	Secure encryption	System should support Encryption of the data on both the internal storage and cache module of the array controllers using encryption keys. Should support local key management for single server and remote key management for central management for enterprise-wide data encryption deployment.			
22	Warranty	Server Warranty includes 3-Year Onsite support with replacement of faulty parts and labor charges. Warranty should be covered in next business day response.			
23	Provisioning	Essential tools, drivers, agents to setup, deploy and maintain the server should be embedded inside the server. There should be a built -in Update manager that can update firmware of system by connecting online.			
24	Remote Management	1. System remote management should support browser based graphical remote console along with Virtual Power button, remote boot using USB/CD/DVD Drive. It should be capable of offering upgrade of software and patches from a remote client using Media/image/folder; It should support server power capping and historical reporting and should have support for multifactor authentication.			
		2. Server should have dedicated 1Gbps remote management port. Remote management port should have 4GB NAND flash with 1GB available for user access. NAND flash should be used for keeping system logs and downloading firmware from HP website or internal repository			
		3. Server should support agentless management using the out-of-band remote management port.			
		4. The server should support monitoring and recording changes in the server hardware and system configuration. It assists in diagnosing problems and delivering rapid resolution when system failures occur.			

		5. Applications to access the server remotely using popular handheld devices based on Android or Apple IOS should be available.			
		6. Remote console sharing up to multiple users simultaneously during pre-OS and OS runtime operation, Console replay - Console Replay captures and stores for replay the console video during a server's last major fault or boot sequence. Microsoft Terminal Services Integration, 128 bit SSL encryption and Secure Shell Version 2 support. Should provide support for AES and 3DES on browser. Should provide remote firmware update functionality. Should provide support for Java free graphical remote console.			
		7. Should support managing multiple servers as one			
25	Server Management	The Systems Management software should provide Role-based security			
		Should help provide proactive notification of actual or impending component failure alerts on critical components like CPU, Memory and HDD. Should support automatic event handling that allows configuring policies to notify failures via e-mail, pager, or SMS gateway or automatic execution of scripts.			
		Should provide an online portal that can be accessible from anywhere. The portal should provide one stop, online access to the product, support information and provide information to track warranties, support contracts and status. The Portal should also provide a Personalized dashboard to monitor device health, hardware events and contract and warranty status. Should provide a visual status of individual devices and device groups through web based interface accessible over intra and internet			
		Should support scheduled execution of OS commands, batch files, scripts, and command line apps on remote nodes			
		Should be able to perform comprehensive system data collection and enable users to quickly produce detailed inventory reports for managed devices. Should support the reports to be saved in HTML, CSV or XML format.			
		Should help to proactively identify out-of-date BIOS, drivers, and Server Management agents and enable the remote update of system software/firmware components.			
		The Server Management Software should be of the same brand as of the server supplier.			
		Infra Platform /Infra Software to support a variety of different hypervisors, such as VMware, Microsoft Hyper-V, Red Hat KVM, and HP Integrity VM			
		Solution available to Deploy a fast and easy installation via software appliance delivery mode. With its own OS and Database to provide infra and lifecycle management			
		Management software should support integration with popular virtualization platform management software like vCenter, SCVMM and RedHat RHEV			

2. Branded Storage Area Network System

Specify Make and Model of SAN: - _____

Sno	Requirement and Specifications sought by IIM Raipur	For compliance tick in one column (as applicable)		Remarks (If any)
		Yes	No	
1	The storage array should support industry-leading Operating System platforms including: Windows Server2008, Windows2012, Unix, VMware , Canonical Ubuntu , Red latest version of Hat Enterprise Linux (RHEL) , SUSE Linux Enterprise Server , Oracle Solaris			
2	Offered Storage Shall support all above operating systems in Clustering.			
3	The Storage Array shall be offered with 8 TB Capacity using 900GB SFF SAS drives.			
4	For effective power saving, Storage subsystem shall be supplied with 2.5" Small form factor SFF drives however storage subsystem shall also support LFF drives with the addition of required disk enclosures. 3. Storage shall be scalable up to 160 TB and 180 drives			
5	Offered Storage system shall be supplied with minimum of Dual 16Gbps FC ports and Dual 10Gbps iSCSI ports per controller.			
6	Offered storage shall have flexibility to use all above ports either as FC or iSCSI by replacing the requisite SFP. Vendors shall provide the additional SFP accordingly. In case, vendor doesn't support this feature, then every controller shall be populated upfront with 4 x 16Gbps FC ports and 4 x 10Gbps iSCSI ports.			
7	Offered Storage subsystem back-end engine shall be running on latest SAS (6Gbps) loop speed.			
8	The storage array should support dual, redundant, hot-pluggable, active-active array controllers for high performance and reliability			
9	Offered Storage Array shall be configurable in a No Single Point of configuration including Array Controller card, Cache memory, FAN, Power supply etc.			
10	For SFF drives, Offered Storage Array shall support minimum 300/600/900/1200 GB hot-pluggable Enterprise SFF SAS hard drives, 400/800GB SSD along with SAS MDL 1TB drives.			
11	For LFF drives, offered Storage Array shall support minimum of 1/2/3/4TB SAS MDL drives.			
12	For green datacenter initiative, Storage subsystem disks shall support Spin down feature for drives whenever not in use.			

13	Offered storage array shall also have support for self-encrypted SAS and SAS MDL drives			
14	Offered Storage Array shall be given with Minimum of 4GB cache per controller in a single unit after removing the operating system overhead.			
15	Cache shall be backed up in case of power failure for indefinite time either using batteries or capacitors or any other equivalent technology.			
16	Offered Storage shall also have optional support for Flash cache using SSD / Flash drives. Offered storage shall support at-least 2TB Flash Cache.			
17	Offered Storage Subsystem shall support Raid 0, 1 , 1+0 , 3, 5, 5+0 and Raid 6 with Dual Parity Protection			
18	Offered Storage array shall be configured with array based Snapshot and clone functionality and shall be configured for minimum of 64 snapshot licenses.			
19	Offered Storage array shall support at-least 512 point in time copies (Snapshots).			
20	Offered storage subsystem shall support storage based replication to DR location.			
21	Offered storage shall be offered and configured with virtualization capability so that a given volume can be striped across all spindles of given drive type.			
22	Offered Storage shall be offered and configured with Thin Provisioning capability.			
23	Offered Storage shall also have optional support for Sub-Lun Data tiering in real time fashion across different type of drives within a given pool like SSD, SAS, NL-SAS etc.			
24	Offered Storage Array shall support Global hot Spare for offered Disk drives.			
25	At least 2 Global hot spare drive shall be configured for every 30 drives.			
26	Storage subsystem shall also have the flexibility to assign dedicated spare for raid sets.			
27	Storage Subsystem shall support minimum of 512 Logical Units. Storage Array shall also support creation of more than 50TB volume at controller level.			
28	Offered Storage shall have inbuilt performance management software. Configuration Dashboard shall show overall IOPS and MB/sec performance.			
29	Multi-path and load balancing software shall be provided, if vendor does not support MPIO functionality of Operating system.			
30	Storage should be supplied with 3 years warranty onsite.			

3. Branded 42U x600 x1000 rack with aluminum extruded Vertical pillar Rack Configuration:

S.No	Particulars	Requirement and Specifications sought by IIM Raipur	Specifications/Details offered by Vendor	Compliance (Yes/No)	Remarks, if any
	Model No. Brand and Make		<To be specify by vendor>		
1.	Form Factor	42U 800mmW x 1000mmD			
2.	Other Features	Aluminum extruded Vertical pillar, Width pillar & depth pillar			
		Front Glass Door			
		Rear Steel Perforated Door			
		Castors			
		2 Sets of adjustable mounting rails			
		2 x side panels (Removable/lockable side panels)			
		Top and bottom cover with cable entry provision			
		Fan x 4 Nos.			
		5 Sockets 5/15 Amp PDU x 2 Nos.			
		Hardware Kit			

4. Delivery Period

S.No	Particulars	Requirement and Specifications sought by IIM Raipur	Specifications/Details offered by Vendor	Compliance (Yes/No)	Remarks, if any
1	Delivery Period	06-08 weeks from the Date of issue of Purchase Order	<To be specify by vendor>		

IMPORTANT NOTE: IIM Raipur reserves the right to consider a bid techno-commercially unresponsive and/or summarily reject the bid, if the bidder does not agree to abide by the Delivery Period and/or Warranty service stated in this Tender Document despite complying with all other technical and/or commercial specifications.

Company Seal

Dated this day _____ of 2016. Signature of Tenderer

Name & Designation:

DETAILED TECHNICAL PROPOSAL/PROPOSED METHODOLOGY

(Detailed technical proposal giving compliance to Tender Documents, methodology and installation work with timelines and execution plan etc. to be given)

Dated this day _____ of 2016. Signature of Tenderer

Name & Designation:

(Technical Bid)

No Deviation Certificate

The Director,
IIM Raipur,
GEC Campus,
Sejbahar,
Raipur-492015.

Ref : Tender No:

Sir,

Having examined the Tender Document, we undersigned understand all the Tender Terms and Conditions and agreed to provide services in conformity with the Tender Document No. _____ . All the Terms and Conditions of the Tender are acceptable to us.

Dated this day _____ of 2016. Signature of Tenderer

Name & Designation:

Company Seal

VENDOR PROFILE

1 Name of the Firm/Company

2 Year Established and registration no.

3 Address of Office

4 Telephone No.

5 Fax No.

6 Registered E-mail Address

7 Website

8. Bid Security Details and its validity:

10. MOA, AOA and commencement of Business Certificate.(Proof to be attached in compliance to Clause 20.1(v) Section II)

11. Experience: Names of Govt. Deptt ./Public Sector/Pvt. Sector/International clients to whom the tenderer has provided similar services to (proofs to be attached in compliance to Clause 20.1(ii), Section II)

(i)

(ii)

(iii)

(iv)

(v)

12. No. of full time personnel currently under employment (Department wise) (Proofs to be attached)

(i)

(ii)

(iii)

13. Service Delivery Experience: Number of years of service experience for providing similar Services in India. (Proof to be attached in compliance to (Clause 20.1(iii) Section II))

14. Annual turnover (proofs to be attached in compliance to Clause 20.1(iv) Section II)

Audited Annual turnover of the company in Rs during last three years F.Y. Turnover

2012-2013

2013-2014

2014-2015

15. List of customers in India and also international customers, as on date, to whom the Tenderer is currently providing similar services (proofs to be attached)

16. Any accreditation/Certificate/ rating from an internationally reputed third party rating agency. (proofs to be attached)

17. Details of deployed Technical Manpower in the project (proof to be attached)

We the Bidder declare that all information provided in our bid and in the attachments is true and correct to the best of our knowledge and belief. We further declare that we the Bidders are not under a Declaration of Ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government agencies

Dated this day _____ of 2016. Signature of Tenderer

Name & Designation:

Company Seal

Price Bid Letter

The Director,
IIM Raipur,
GEC Campus,
Sejbahar,
Raipur-492015.

Ref : Tender No:

Sir,

Having examined the Tender Document, we, the undersigned, offer to provide services in conformity with the Tender Document No. _____

dated _____ for the sum of.....(Total bid amount in words and figures)

or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this bid.

2. We undertake, if our bid is accepted, to deliver the services in accordance with the delivery schedule specified in the Tender Documents.

If our bid is accepted, we will obtain the guarantee of a bank in a sum equivalent to 10% percent of the Contract Price for the due performance of the Contract, in the form prescribed by the Purchaser.

3. We understand that you are not bound to accept the lowest or any bid you may receive.

4. We enclose herewith the Price Schedule in the prescribed form

5. We agree to abide by our offer for a period of 90 days from the date fixed for opening of the Technical Bid

6. We have carefully read and understood the terms and conditions of the tender and the conditions of the contract applicable to the tender and we do hereby undertake to provide services as per these terms and conditions.

7. Certified that the tenderer is a company and the person signing the tender is the constituted attorney.

8. We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and placement of letter of intent awarding the contract, shall constitute a binding contract between us.

Dated this day _____ of 2016_

Signature of Tenderer

Name & Designation:

Company Seal

Price Schedule

Figures in Rupees

Sl.No	Item	Quantity	Costs (In INR)
1	Branded 2U Rack mountable Server	2	
2	Storage Area Network	1	
3	Windows Server Software 2012 Clustered Edition or latest(Under Academic Licensing)	2	
4	Windows SCCM(System Centre Configuration Manager) (Under Academic Licensing)	1	
5	42U Server Rack	1	
6	Services Cost for implementing Enterprise Domain, Active Directory Authentication Solution, Backup Solution, Server installation and other services required as per Scope of work. This cost also includes the cost of support for 3 years for the solution provided from the date.		
Taxes			
Total Cost			

Note: The above hardware cost includes the On-site Warranty for at least three years for all hardware products supplied.

Total Cost above is in Indian Rupees (In Words Rupees -----)
that includes all taxes, duties, freight, octree and any other incidental charges, if any.

Note: In case of discrepancy, price in words will prevail

Dated this day _____ of 2016 Signature of Tenderer

Name & Designation:

Company Seal

**PROFORMA OF BANK GUARANTEE FOR
CONTRACT PERFORMANCE GUARANTEE BOND**

Ref : _____

Date _____

Bank Guarantee No. _____

To

1. Against contract vide Advance Acceptance of the Tender No : covering -----
----- (hereinafter called the said 'contract') entered into between the Director , Indian Institute of Management, Raipur (hereinafter called the Client) and _____ (hereinafter called the Vendor) this is to certify that at the request of the Vendor we ----- Bank Ltd., are holding in trust in favour of the Purchaser, the amount of _____ (write the sum here in words) to indemnify and keep indemnified the Purchaser against any loss or damage that may be caused to or suffered by the Purchaser by reason of any breach by the Vendor of any of the terms and conditions of the said contract and/or in the performance thereof. We agree that the decision of the Purchaser, whether any breach of any of the terms and conditions of the said contract and/or in the performance thereof has been committed by the Vendor and the amount of loss or damage that has been caused or suffered by the Purchaser, shall be final and binding on us and the amount of the said loss or damage shall be paid by us forthwith on demand and without demur to the Purchaser.

2. We _____ Bank Ltd, further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for satisfactory performance and fulfillment in all respects of the said contract by the Vendor i.e till _____ hereinafter called the said date and that if any claim accrues or arises against us _____ Bank Ltd, by virtue of this guarantee before the said date, the same shall be enforceable against us Tender Document for **“Supply of Server and Enterprise Domain & Active Directory Authentication Solution for IIM Raipur”** _____ Bank Ltd, notwithstanding the fact that the same is enforced within six months after the said date, provided that notice of any such claim has been given to us _____ Bank Ltd, by the Purchaser before the said date. Payment under this letter of guarantee shall be made promptly upon our receipt of notice to that effect from the Purchaser.

3. It is fully understood that this guarantee is effective from the date of the said contract and that we _____ Bank Ltd, undertake not to revoke this guarantee during its currency without the consent in writing of the Purchaser.

4. We undertake to pay to the Purchaser any money so demanded notwithstanding any dispute or disputes raised by the Vendor in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present bond being absolute and unequivocal. The payment so made by us under this bond shall be a valid discharge of our liability for payment thereunder and the Vendor shall have no claim against us for making such payment.

5. We _____ Bank Ltd, further agree that the Purchaser shall have the fullest liberty, without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said contract or to extend time of performance by the Vendor from time to time or to postpone for any time or from time to time any of the powers exercisable by the Purchaser against the said Vendor and to forebear or enforce any of the terms and conditions relating to he said contract and we, _____ Bank Ltd., shall not be released from our liability under this guarantee by reason of any such variation or extension being granted to the said Vendor or for any forbearance by the Purchaser to the said Vendor or for any forbearance or omission on the part of the Purchaser or any other matter or thing whatsoever, which under the law relating to sureties, would, but for this provision, have the effect of so releasing us from our liability under this guarantee. Tender Document for **“Supply of Server and Enterprise Domain & Active Directory Authentication Solution for IIM Raipur”**.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the Vendor.

Date _____

Place _____

Signature _____

Witness _____

Printed name _____

(Bank's common seal)

CONTRACT FORM

THIS AGREEMENT made the..... day of. , 20...

Between (Name of purchaser) (hereinafter called "the Purchaser") of the one part and(Name of Supplier) of..... (hereinafter called "the Supplier") of the other part:

Whereas the purchaser is desirous that -----

(Brief Description of Goods and Services) and has accepted a bid by the Supplier for the supply of Servers SAN and for providing services for implementing Enterprise Domain & Active Directory Authentication Solution to IIM Raipur in the sum of (Contract Price in Words and Figures) (hereinaftercalled "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - (a) the Bid and the Price Schedule submitted by the Bidder;
 - (b) the Tender Document including the Technical Specifications and the General Conditions of Contract;
 - (c) the Purchaser's Notification of Award.
 - (d) Correspondence (.....)
3. In consideration of the payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Purchaser to the supply of Servers, SAN and for providing services for implementing Enterprise Domain & Active Directory Authentication Solution to IIM Raipur and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Purchaser hereby covenants to pay the Supplier in consideration of the provision to the supply of Servers, SAN and for providing services for implementing Enterprise Domain & Active Directory Authentication Solution to IIM Raipur and the remedying of defects therein, the Contract Price or such

other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the the services which shall be provided by the Supplier are as under:

Sl.No	Item	Costs (In INR)
1	Supply of Servers SAN and for providing services for implementing Enterprise Domain & Active Directory Authentication Solution to IIM Raipur	

TOTAL VALUE:

DELIVERY SCHEDULE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written. Signed, Sealed and Delivered by the said.....(For the Purchaser)

in the presence of:.....

Signed, Sealed and Delivered by the

said.....(For the Supplier)

in the presence of:.....

Check list

Please check whether following have been enclosed in the respective covers, namely, letter of Pre-qualification, Technical Bid and Price Bid:

A Pre-Qualification Letter

1.	Bid Security valid up to (date.....)	Yes/No	_____
2.	Evidence for experience (Clause 20.1(ii), Section II)	Yes/No	_____
3.	Technical Support facility details (Clause 20.1(iii) Section II)	Yes/No	_____
4.	Evidence of Turn over (Clause 20.1(iv) Section II)	Yes/No	_____
5.	MOA, AOA and commencement of Business Certificate. (Clause 20.1(v) Section II)	Yes/No	_____

B. Technical Bid

1.	Bid Particulars (Annexure 5.1.1)	Yes/No	_____
2.	Technical Bid Letter (Annexure 5.1.2)	Yes/No	_____
3.	Specifications/Technical Compliance Statement (Annexure 5.1.2A)	Yes/No	_____
3.	Detailed Technical Proposal/Proposed Methodology (Annexure 5.1.3)	Yes/No	_____
4.	Vendor Profile (Annexure 5.1.6)	Yes/No	_____

C. Price Bid

1.	Price Bid Letter (Annexure 5..2.1)	Yes/No	_____
2.	Price Schedule (Annexure 5.2.2)	Yes/No	_____